

BobsCNC KL7 Series Warranty and Return Policy

PLEASE READ CAREFULLY

30 Day Return Policy.

A return may only be requested during the first 30 (thirty) days after the delivery date of your KL Series CNC Router. If you would like to return your KL7 Series CNC, email your request for a Return Authorization Code to helpdesk@bobscnc.com. A refund cannot be processed without an authorization code.

The kit must be returned to BobsCNC in its original packaging, in unassembled condition. **The customer is responsible for the cost of return shipping.** We will be unable to honor requests for returns after the 30 (thirty) day period has expired.

Return Shipping Damage

Return Shipping Damage Bobs CNC will not be held liable for any damage(s) incurred in return shipping. We recommend that you purchase shipping insurance to cover the original purchase price for the product returned to BobsCNC. 90 Day Warranty Period.

90 Day Warranty Period

BobsCNC guarantees all supplied parts and components for 90 (ninety) days after the delivery date. If any parts are missing or defective, please contact BobsCNC within the 90 (ninety) day warranty period by email to warranty@bobscnc.com. After 90 (ninety) days no warranty is expressed, given or extended nor can any refund be offered.

Technical Assembly

The assembly, setup, and a basic understanding of the machine's parameters requires technical knowledge, mechanical proficiency, and operating experience.

We cannot guarantee a customer's ability to assemble, setup or use our product(s). Since the quality of any products or projects created using a KL7 Series CNC Router is dependent upon its proper setup and a basic understanding its operating parameters, BobsCNC does not guarantee the quality of the parts manufactured using a KL7 Series CNC Router.

DeWalt and Makita Router Warranty

Do not return the DeWalt or Makita router to BobsCNC. The router is covered by a one-year warranty and service will be provided by the manufacturer.

For DeWalt Routers : Be aware that a credit card will be required, and charges will occur if it is determined that it is not a warranty repair. Follow this link <https://www.toolservicenet.com/dewalt/en/onlineRepairTerms> . For the location of the nearest service center follow this link, <https://www.dewalt.com/support/find-a-service-center>.

For Makita Routers: Keep the date code located on the label on the Makita box. This will serve as your proof of purchase. To locate the closest more service center just follow this link, <https://www.makitatools.com/service-service-centers> .