

BobsCNC KL7 Series Warranty and Return Policy

PLEASE READ CAREFULLY

30 Day Return Policy.

A return may only be requested during the first 30 (thirty) days after the delivery date of your KL7 Series CNC Router. If you would like to return your KL7 Series CNC, email your request for a Return Authorization Code to helpdesk@bobscnc.com. A refund cannot be processed without an authorization code.

The kit must be returned to BobsCNC in unassembled condition. We will be unable to honor requests for returns after the 30 (thirty) day period has expired.

Return Shipping Damage

Bobs CNC will not be held liable for any damage(s) incurred in return shipping. We recommend that you purchase shipping insurance to cover the original purchase price for the product returned to BobsCNC.

90 Day Warranty Period

BobsCNC guarantees all supplied parts and components for 90 (ninety) days after the delivery date. If any parts are missing or defective, please contact BobsCNC within the 90 (ninety) day warranty period by email to warranty@bobscnc.com. After 90 (ninety) days no warranty is expressed, given or extended nor can any refund be offered.

Technical Assembly

The assembly, setup, and a basic understanding of the machine's parameters requires technical knowledge, mechanical proficiency, and operating experience.

We cannot guarantee a customer's ability to assemble, setup or use our product(s). Since the quality of any products or projects created using a KL7 Series CNC Router is dependent upon its proper setup and a basic understanding its operating parameters, BobsCNC does not guarantee the quality of the parts manufactured using a KL7 Series CNC Router.

Makita Router Warranty

Do not return the Makita router to BobsCNC. The router is covered by a one-year warranty and service will be provided by the manufacturer. For Makita Routers: Keep the date code located on the label on the Makita box. This will serve as your proof of purchase. To locate the closest more service center just follow this link, <https://www.makitatools.com/service/service-centers>.

Software

No warranty is given nor will any refund be offered for any software. Please see the “try before you buy” on Vectric’s webpage. If the BobsCNC kit is purchased with Vectric software, the refunded amount will be reduced by the retail price of the Vectric software. Please contact Vectric for software transfer policies.