E3 and E4 CNC Router Returns and Warranty Poilicy

60 Day Warranty

BobsCNC guarantees all supplied parts for 60 days after the purchase date. If any parts are missing or defective, the buyer must contact BobsCNC during within the 60-day time frame using the [Contact Us Form](#) located at BobsCNC.com.

After 60 days, no warranty is given nor will any refund be offered.

30 Day Refund Policy

The customer has thirty (30) days from receipt of the product to request a refund on a purchase. No refund will be offered on any purchase after thirty (30) days. To receive a refund, the customer must make their request using the [Contact Us Form](#).

The kit must be returned to BobsCNC in its original unassembled condition. Customers requesting a refund after assembling or partially assembling the kit must disassemble and repackage the kit to its original unassembled condition. Customers who return assembled or partially assembled kits that have not been disassembled will be charged a 15% restocking fee.

Refunds will only be processed after the kit has been received and inspected by BobsCNC. If any parts are missing or damaged the customer agrees to pay for all required replacement parts as listed in the E3 Replacement Part List. The cost of replacement parts will be deducted from the original purchase price. BobsCNC will provide documentation validating any necessary deductions from the original purchase price. Bobs CNC retains sole discretion to determine if a kit or any part of the kit is eligible for a refund.

Software

No warranty is given nor will any refund be offered for Vectric software. Please see the **"try before you buy"** on [Vectric's webpage](#). If the BobsCNC kit is purchased with Vectric software, the refunded amount will be reduced by the retail price of the Vectric software. Please contact Vectric for software transfer policies.

Technical Assembly

BobsCNC does not guarantee the buyer's ability to assemble, setup, or use our product(s). Since the quality of any project produced using the E3 or E4 is dependent upon its proper setup and the understanding of its operating parameters, BobsCNC does not guarantee the quality of the parts manufactured using the E3 or E4.