



WARRANTY AND RMA REQUEST

For Warranty Requests and RMAs we require the following to be emailed to warranty@hawkperformance.com

Date of request _____

Purchase order number or Proof of Purchase/Invoice number _____

Reason for the request

Part Number(s) _____

Pictures of the product and defect in question. **REQUIRED**

- Part number on product
- Label on box
- Back and front of product
- Area in question
- Other parts of the brake system if affected

Photos must be clear and include the shipping label and all boxes (kits, rotors, pads, etc.)

Year _____ Make _____ Model _____ Sub-Model _____ Drivetrain _____

Application – How is vehicle used? Please explain in detail

- Towing/Hauling
 Track Only
 Track and Daily Driving
 Daily Commuter

Contact info of consumer/distributor

Consumer:

Name _____

Email _____

Phone Number _____

Distributor:

Name _____

Email _____

Phone Number _____

Returns on product over a year old will not be accepted.

LIMITED LIFETIME WARRANTY

Carlisle Brake & Friction (CBF) warrants Hawk Performance® branded products to be free of defects from workmanship and materials. This warranty does not apply to normal wear or damage caused by negligence, lack of maintenance, accident, abnormal operations, or improper installation or service. CBF does not make any other warranty claims, either expressed or implied, including the implied warranties of merchantability or fitness for a particular purpose. In no event will CBF/Hawk Performance be liable for incidental or consequential damages of any kind, whether such damages are claimed on account of breach of warranty, breach of contract, negligence, or strict product liability. This includes without limitation, damage to property, or other economic losses that may be incurred. Any, and all, warranty claims must be processed through CBF. All valid warranty claims will be replaced and/or reimbursed with Hawk Performance® branded products of equal or greater value. Warranty replacements will be based off the condition of the product.

* Disclaimer to "Limited Life-Time Warranty": Motorsports brake pads and rotors are developed for high performance events. Racing is a dangerous sport. Hawk Performance® racing brake pads and rotors are sold without warranty expressed or implied. No warranty or representation is made as to this product's ability to protect the user from injury or death. The user assumes that risk.

