

CUSTOMER NAME	ORDER NUMBER

RETURNS FORM



QTY	DESCRIPTION	REFUND	EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
							1. DOESN'T FIT ME/SUIT ME
							2. LOOKS DIFFERENT TO IMAGE ON WEBSITE
							3. POOR QUALITY/FAULTY
							4. INCORRECT ITEM DELIVERED
							5. PARCEL DAMAGED ON ARRIVAL

Please follow these steps to return/exchange your order within 30 days of receipt

1. Next to your items, please tick refund or exchange and select one of the return reason codes.
2. Please enclose this form with your order.
3. If you have received an incorrect item please tick exchange if still required.
4. Please post to IDLE TORQUE RETURNS, The Stable Yard, Cotesbach Estate, Cotesbach, Leicestershire, LE17 4HX, UK
5. You MUST mark all returns as 'RETURNED GOODS – FAILED SALE'. This must be clearly marked on the customs information document AND on the outside of the packaging (international orders).
It is NOT sufficient to simply send the goods to 'IDLE TORQUE RETURNS'

**IDLE TORQUE RETURNS
THE STABLE YARD
COTESBACH ESTATE
COTESBACH
LEICESTERSHIRE
LE17 4HX
UK**