In the package, you should find 1 telescopic magnetic pick-up tool, and 1 pick-up claw. If there's anything missing, please let us know by dropping a message to wecare@nocry.com, and we'll be right on it.

Do not lift or pull items that are too heavy for the pick-up tools. The magnet is designed to pull a maximum of 16lb (7kg) of weight horizontally and lift a maximum of 5lb (2kg) vertically, while the claw - 5lb (2kg) in both directions. Exceeding these weights will cause damage to the tools and shorten their lifespan.

Do not extend or retract the tools too hard, as this might damage them.

When using any of the tools around hard-to-reach spaces and / or elevated work areas, always make sure to keep proper footing and be careful to not overreach.

Keep the moving parts of the telescoping handle and the claw in shape by applying WD-40 type lubricants and oils on a regular basis.

We have vowed to treat every customer like we'd treat our mom...on her birthday, no less. So if there is an issue with your magnetic pick-up tool set, or you have some questions, let us know at wecare@nocry.com, and we'll get back to you within 24 h at the latest.

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