



# RETURNS FORM

Please take reasonable care of the goods, as we are entitled to deduct an amount from the refund due to your poor handling.

Avoid contact with dirt, chalk dust, animal hair or carpet fluff and avoid damaging the packaging.

**Do not stick shipping labels or tape directly to shoe boxes.**

Make sure that your return is suitably packaged and either in a box or wrapped in plastic and that our address is clearly visible on the outside of the package.

It is up to you to pay the postage to return any items to us. We recommend that you use a signed for service as we cannot accept any responsibility for parcels that go missing on their way back to us.

If you need advice on shipping, particularly large or heavy items feel free to contact us.

For more information

<https://rockrun.com/pages/returns-and-exchanges>

Customer Name:

Order Number:

Item(s) Returned	Action Required (Refund/Replacement)	Replacement Details (Size/Colour/Style)

----- RETURNS ADDRESS LABEL -----

**ROCK+RUN RETURNS**  
**Shoreline Business Park,**  
**Sandside, Milnthorpe,**  
**Cumbria, LA7 7BF. UK**