



RETURNS FORM

Please take reasonable care of the goods, as we are entitled to deduct an amount from the refund to reflect any loss in value of the goods supplied, if the loss is the result of poor handling of the goods by you.

Make sure that your return is suitably packaged and either in a box or wrapped in plastic and that our address is clearly visible on the outside of the package.

Examples of common issues that can be avoided: contact with mud, dirt, chalk dust, animal hair or carpet fluff. Damaged product packaging, ripped bags, tape or return shipping labels directly attached to shoe boxes.

It is up to you to pay the postage to return any items to us. We recommend that you use a signed for service as we cannot accept any responsibility for parcels that go missing on their way back to us.

If you need advice on shipping, particularly large or heavy items feel free to contact us.

For more information on Cancellations, Refunds & Exchanges and Faulty Items see <https://rockrun.com/pages/returns-and-exchanges>

Customer Name:

Order Number:

Item(s) Returned

Action Required
(Refund/Replacement)

Replacement Details
(Size/Colour/Style)

----- RETURNS ADDRESS LABEL -----

ROCK + RUN RETURNS
Unit 6, Shoreline Business Park,
Sandside, Milnthorpe,
Cumbria, LA7 7BF. UK