

# Towel Steamer Manual

TW-360

*Thank You for purchasing the Lonestar Automatic Towel Steamer. Designed for commercial use of the highest quality materials, our towel steamer will provide years of service. Below are some of the features for this unit.*

- Large capacity to hold up to 360 towels
- Solid stainless steel construction.
- Thermal shut-off of heating element to prevent fires and overheating.
- Dual reservoirs for easy cleaning.
- Double doors for more energy efficiency.
- Commercial grade latches
- Auto fill so you never have worry about running low on water
- Drip tray to catch any liquids when opening the door.

## Operation Instructions

1. Place unit in a location where the doors can be opened fully and the ground is solid.
2. Attach the four rubber feet. Using a level, adjust the rubber feet so that the unit is level at the top. This is important to maintain the proper water level in the reservoir.
3. Adjust temperature using the temperature control knob. For towels the temperature should be set at 60 degrees ( All temperature is in Celsius)
4. Plug Unit in to power socket to turn on unit
5. If you are using the auto fill function, please have a certified plumber to perform the installation. The water supply hose must be connected to a Water filtration unit to remove minerals and salts to prevent corrosion.
6. If you are manually adding water, pour only distilled water into the rounded drip plate at the bottom of the unit.

## Cleaning Instructions

1. Always unplug the unit when cleaning or servicing the unit. If auto-fill is installed, be sure to shut off the water supply to the unit before cleaning. This unit heats the steam to very high temperatures so please wait until the unit is completely cooled before working with the unit.
2. Cleaning will require a Philips screwdriver, and wash basin. Remove the four screws on the side which attach the plate beneath the drip tray.
3. Pull off the transparent connectors and check for anything clogging in the tubing or the holes. Flush the heating reservoir with clean water.
4. If mineral deposits can be seen on the heating element, soak the heating element in vinegar until the minerals are cleaned off.
5. Once the steamer is clean, put the black tubing and the front cover back carefully to prevent injuries. Dry the machine completely with clean towels, restart the machine, add water, and then check to see if the machine is functioning normally.

## **CAUTION**

Do not spray the machine with running water to prevent flooding of the machine and causing damages to parts that may be susceptible to failure when in contact with water.

### **Cautions**

1. The hot water reservoir in the steamer needs to be washed every 2-3 months. Dirty water can be released by disconnecting the black tubing along with the transparent connector.
2. Do not add fragrances or oils as it make cause the heating element to malfunction.
3. If the electrical wires need to be replaced, contact only the manufacturer or supplier for replacements. A licensed electrician is required to replace the electrical wires in order to prevent injuries.
4. While the steamer is on or heating up, do not come in contact with the heating elements in the steamer in order to prevent injuries.
5. While using the steamer, the parts may be extremely hot. Keep children away.
6. Be careful of the steam when opening the steamer door.
7. When the steamer is not in use, be sure to leave the door open and discharge any water left in the reservoirs.
8. When adding water to the steamer, be sure to add slowly as to not overfill the drip tray.
9. If you discover that the drip tray is full but the water reservoir is only partially full, the tubing might be clogged. Clean the tubing according to the cleaning instructions to unclog the tubing.
10. If the steamer is performing abnormally such as leaking electricity or water, the heating element not heating properly, overheating, producing a burnt smell, lights malfunctioning, or other types of malfunctioning, turn off the power immediately and unplug the machine in order to prevent further damage or harm.

### **Important safety instructions**

1. When using this machine, be sure to follow basic safety precautions to reduce the fire danger, electric shock or personal injury.
2. Observe all warnings marked on the machine and instructions.
3. Before cleaning, be sure to unplug the machine from the electrical outlet.
4. When you find that the steamer operation is abnormal, damaged or affected by external impact, stop using it immediately.
5. Do not place wires and plugs near water or close to heat.
6. Do not place objects on the electrical wires. Place machine at locations to prevent stepping on or tripping over the wires.
7. In order to reduce the risk of electric shock, do not disassemble the steamer by yourself. Incorrect reassembly may lead to subsequent electric shock.
8. Do not overload the power outlet and the extension of lines. This will result in fire or electric shock hazard.
9. Do not touch the electrical plug with wet hands, or place any heavy objects on top of the steamer.
10. Put the steamer on solid and flat surface.

11. In case of the following hazards, immediately disconnect the machine from the electrical outlet plug, and then contact the distributor or an authorized service agent:

- a. Electrical outlet is damaged
- b. Machine is exposed to rain or water
- c. The machine body is damaged
- d. The performance of the machine produces noticeable changes

### **Warning:**

- Attention! If the hot water reservoir becomes dry, the heating element will continue to heat, resulting in the electrical wires and internal components overheating and even leading to a fire hazard. In order to maintain the steamer, regular cleaning of water pipes is necessary to prevent these hazards.
- In order to prevent the risk of fire, and electric shock, do not expose this product to rain or moisture.
- If the machine is producing smoke, smells or abnormal sounds, unplug the machine immediately. Failure to do so may result in fire or electric shock.

### ***In order to obtain the best performance:***

#### **Environment**

- Do not expose this unit under direct sunlight.
- Do not place any heavy objects on this machine.
- If not using the machine for a period of time, unplug from the power outlet and release water from the reservoir.

#### **Routine maintenance**

- Use a soft cloth outside the machine. Do not use oils, thinner, or any abrasive powder.
- Clean regularly.

### **Troubleshooting**

Problem	Cause	Solution
Power light does not turn on	Problem with outlet	Try other electrical outlets
	Contact between the plug and outlet is not secure	Unplug, wait 10 seconds, and reinsert the plug
Not heating or leaking electricity	Heating element failure	Contact the distributor or an authorized service agent
Stench in the steamer	Towels	The steamer does not produce any scent. Replace the towels
Drip tray is full of water but hot water reservoir has no water	Clogged tubing	Needs cleaning (refer to the cleaning instructions)
Steamer leaking water	Overfilling the water reservoir, auto-fill failure	Replace the float switch

Contact the distributor or an authorized service agent for problems with troubleshooting.