



RETURN & EXCHANGE AGREEMENT/REQUEST FORM

Returns & Exchanges:

All returns and exchanges must be accompanied by receipt within 30 days of purchase date. Product must be returned in store-bought condition. Returns without a receipt will be given store credit. No returns on used footwear (unless inspected & determined defective). No returns on customized apparel. All exchanges are subject to additional shipping charges.

ALL SALES FINAL ON CLOSEOUT ITEMS.

Defective Product:

Defective items may be returned for full store credit or comparable product for up to 30 days from purchase. *Beyond 30 days partial credit may be considered or information will be provided to contact manufacturer directly (Tursi Soccer is not responsible for any decision of manufacturer to accept or reject defective item).*

Product will **not** be accepted as **defective** under the following conditions as determined by Tursi Soccer:

- Product showing evidence of excessive wear, alteration of product, and/or misuse of product. Natural wear is NOT considered a defect.*
- Issues concerning product size, comfort, fit, and/or style [or any other element that does not directly affect the integrity of the product]**.

**All non-defective products that have been used, worn, or washed will NOT be accepted as returnable. NO exchanges or store credit will be issued for such product.*

***Try on all footwear with socks [and shin guards, if applicable] to determine correct size and fit on a clean surface in-store or at home. DO NOT wear footwear outside or at indoor soccer facilities until size and fit are confirmed. This process will allow you to return/exchange product for alternate size if necessary with minimal difficulties.*

Please fill out accordingly:

Returning product for [check one]:

☐

Different Size*

☐

Credit

☐

Replace Defect**

*Size needed: _____

**If item is defective, please specify: _____

Customer information:

Last Name _____ First Name _____

Original Order # or Receipt # _____

Phone _____ Email _____

Additional shipping charges may apply. In the event sizes are not available, customer will be contacted as promptly as possible.

All returns must be shipped to:

TURSI SOCCER—RETURNS
8805 SW CANYON LANE
PORTLAND, OR 97225

Leave blank. For TURSI SOCCER use only.

TURSI EMPLOYEE SIGNATURE: _____ DATE RECEIVED: _____