

Repairs within Allotted Warranty Timeframe

*Item(s) MUST BE postmarked so the Home Office receives it within the allotted Warranty Timeframe

*Customer is responsible for shipping item back to Home Office AND repairs fees when applicable

***Piece(s) MUST be sent in their original boxes AND in Bubble Envelope, if not packaged correctly Warranty is Void on the item(s)**

If package is received by Home Office and is damaged due to packaging resulting in more damage to item(s), no repair will be done and item/package will be returned to customer AS IS

***Package to Home Office MUST have correct postage or will be returned to sender**

Customer Name:

Address:

Phone Number:

Email Address:

Order #:

Which consultant was the purchase made through:

Notes:

Pearl Warranties:

- *If a pearl falls off a piece within 30 days of purchase and has been 'gently' worn, Home Office will reset the pearl
- *If the pearl that has fallen off is lost within 30 days of purchase, Home Office will replace it with 'like' color
- *If the pearl has fallen off after 30 days BUT within 90 days the Home Office will reset pearl free of charge
- *If the pearl is lost after 30 days BUT within 90 days, the customer is responsible for replacing the pearl
- *Customer is responsible for shipping item(s) to Home Office as well as sending \$5 for finished product to be sent back to customer
- *If a post is broken off a piece the customer is responsible for purchasing a new piece of jewelry and the pearl will not be salvageable
- *If a pearl is set on a piece it CAN NOT be switched due to 'disliking' the color/size

Stone Warranties:

- *If a stone falls out within 30 days of purchase, Home Office will repair item free of charge
- *If a stone falls out after 30 days BUT within 90 days of purchase the customer is responsible to pay for repairs
- *Stone Repair after 30 days BUT within 90 days of purchase: \$15 per stone

Home Office: Posh Pearls

16 4th Ave SW

Bowman, ND 58623