

Withdrawal Form (cancellation/return form)

This form is only to be filled and returned if you want to use your right of withdrawal. It can be send via post or e-mail.

To:
ZenStones
Dreyersvej 3
DK-2960 Rungsted Kyst
Denmark
E-mail: info@zenstones.com

I hereby declare that I wish to use my right of withdrawal for the following products. Please write product number and product name:

Product No. / Product Name	#Items	Return Code

Return Codes:

1. Not as expected
2. Defect product
3. Other (please comment)

Order Date: _____

Order Number: _____

Customer Name: _____

Customer Address: _____

Customer Signature: _____

At ZenStones we make it easy for you to return your products if you regret your purchase. Using our Return Portal you are able to buy cheap return shipping. Please find a link to our Return Portal in the footer of our webshop www.zenstones.com.

When you buy your return shipping through our Return Portal your package are send as an insured package with Track & Trace.

If you instead choose to send your return package as a regular letter please know that you carry all responsibility.

FORTRYDELSESFORMULAR

Denne formular udfyldes og returneres kun, hvis fortrydelsesretten gøres gældende. Formularen kan sendes via post eller e-mail.

Til:

ZenStones

Dreyersvej 3

2960 Rungsted Kyst

Danmark

E-mail: info@zenstones.com

Jeg meddeler herved, at jeg ønsker at gøre fortrydelsesretten gældende i forbindelse med min købsaftale om følgende varer. Venligst skriv varenummer og varenavn:

Varenr. / Varenavn	Antal	Returkode

Returkoder:

1. Svarer ikke til forventninger
2. Defekt/fejl på vare
3. Andet (benyt kommentarfeltet)

Bestilt den: _____

Ordrenummer: _____

Bestillers navn: _____

Bestillers adresse: _____

Bestillers underskrift: _____

Hos ZenStones har vi gjort det nemt for dig at returnere dine varer, hvis du fortryder dit køb. Ved at bruge vores Returportal kan du købe billig returfragt. Du kan finde et link til vores Returportal i bunden af vores webshop www.zenstones.com.

Når du køber returfragt gennem vores Returportal bliver din forsendelse sendt som forsikret pakke med Track & Trace.

Hvis du i stedet vælger at sende din returpakke som almindeligt brev, bør du vide at alt ansvar ligger hos dig.