

Withdrawal Form (cancellation/return form)

This form is only to be filled and returned if you want to use your right of withdrawal. It can be sent via post or e-mail.

To:
ZenStones
Hyldehøj 39
2990 Nivå
Denmark
E-mail: info@zenstones.com

I hereby declare that I wish to use my right of withdrawal for the following products. Please write product number and product name:

Product No. / Product Name	#Items	Return Code

Return Codes:

1. Not as expected
2. Defect product
3. Other (please comment)

Order date: _____
Order number: _____
Customer name: _____
Customer address: _____

Customer signature _____

At ZenStones we make it easy for you to return your products if you regret your purchase. Using our Return Portal you are able to buy cheap return shipping. Please find a link to our Return Portal in the footer of our webshop www.zenstones.com.

When you buy your return shipping through our Return Portal, your package is sent as an insured package with Track & Trace.

If you instead choose to send your return package as a regular letter please note that you carry full responsibility.

FORTRYDELSESFORMULAR

Denne formular udfyldes og returneres kun, hvis fortrydelsesretten gøres gældende. Formularen kan sendes via post eller e-mail.

Til:
ZenStones
Hyldehøj 39
2990 Nivå
Danmark
E-mail: info@zenstones.com

Jeg meddeler herved, at jeg ønsker at gøre fortrydelsesretten gældende i forbindelse med min købsaftale om følgende varer. Venligst skriv varenummer og varenavn:

Produkt nr. / Produktnavn	Antal	Returkode

Returkode:

1. Ikke som forventet
2. Defekt produkt
3. Andet (venligst specificer)

Ordredato: _____

Ordrenummer: _____

Kundens navn: _____

Kundens adresse: _____

Kundens underskrift: _____

Hos ZenStones har vi gjort det nemt for dig at returnere dine varer, hvis du fortryder dit køb. Ved at bruge vores Returportal kan du købe billig returfragt. Du kan finde et link til vores Returportal i bunden af vores webshop www.zenstones.com.

Når du køber returfragt gennem vores Returportal bliver din forsendelse sendt som forsikret pakke med Track & Trace.

Hvis du i stedet vælger at sende din returpakke som almindeligt brev, bør du vide at alt ansvar ligger hos dig.