

RETURN FORM

We hope you love your Lime Ricki suit. But we understand sometimes things don't fit the way you want. We are happy to exchange or return any qualifying merchandise* (excluding shipping charges). Customers have 14 days from date of receipt to return or exchange any online purchase and 14 days from purchase date to return or exchange an in-store purchase.



* REQUIREMENTS for EXCHANGES & RETURNS

Item is unwashed, unworn (item may be tried on)
Hygienic liner still attached to bottoms
Item is not a Final Sale

No deodorant or other stains
Tags still attached to suit
Item is folded

ITEM(S) THAT DO NOT MEET THESE REQUIREMENTS WILL NOT BE REFUNDED,
AND YOUR ITEM(S) WILL BE RETURNED TO YOU AT YOUR EXPENSE OR FORFEITED.

TO RETURN BY MAIL

Print and fill out this form. Mail the form and item(s) to be returned to our warehouse location listed on the form. Your return will be processed within 5 business days of receiving the package, and **upon inspection** and approval, your return will be refunded to your original payment method. We do not refund original shipping charges. You will receive an email alerting you that we processed your return. Please allow 3-8 business days for the refund to appear in your account. Lime Ricki cannot be responsible for any returned packages not received.

TO EXCHANGE BY MAIL

- Exchanges are done **by phone only** to ensure your new item is available. Call us toll-free at 866-931-4566. We will help you to place an exchange order and carry over any discounts or promotions you used on your original purchase. Your credit card will be billed for the exchange order, which will ship within 24 business hours free of charge via USPS first-class mail.
- Send us back the original item(s) for a refund using this form. Your return will be processed within 5 business days of receiving the package, and **upon inspection** and approval, your return will be refunded to your original payment method. We do not refund original shipping charges. You will receive an email alerting you that we processed the return. Please allow 3-8 business days for the refund to show up in your account. Lime Ricki cannot be responsible for any returned packages not received.

TO RETURN OR EXCHANGE IN A STORE

Bring in your receipt or sales order form to one of our store locations in Provo or Salt Lake City. An associate there will be happy to help you.

IN CASE OF DEFECTIVE ITEM OR INCORRECT SHIPMENT

In the unusual event that you received an incorrect shipment or defective item, please call customer service at 866-931-4566 for instructions. We guarantee our merchandise to be free of manufacturing defects and will accept any defective item for refund or exchange within 30 days of purchase.

| | | |
|--|-------|---------|
| Name | | Order # |
| Address | | |
| City | State | Zip |
| Phone | () | |
| E-mail | | |
| <input type="checkbox"/> CHECK HERE if address is different from the original order. | | |

| ITEM NAME | SIZE | REASON FOR RETURN |
|-----------|------|-------------------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

SEND ALL RETURNS TO:

LIME RICKI SWIMWEAR
ATTN: RETURNS
6356 S. STATE ST.
SALT LAKE CITY, UT 84107

need help?
CALL CUSTOMER SERVICE
866-931-4566 (toll-free)
801-272-7946