

BOCCI 22

Frequently Asked Questions

Where do I buy?

On our online shop [here](#).

How do I install?

Please check our Design Resources page [here](#) for all installation situations. Drywall installation film [here](#). Alternate installation film [here](#).

What surfaces/materials can I install the 22 into?

Any surface; from drywall to millwork, concrete, tile, stone, glass, etc. We offer two assembly options, one appropriate for drywall and one appropriate for all other surfaces. Everything you need for installation is under the Design Resources page [here](#).

Do I use standard or long barrel component length for installation into alternate material?

Please see our alternate selection chart [here](#) to guide you through determining which option would work best for your individual site needs.

Can I use the 22 collection in 220 - 240V countries?

At this time, all line voltage components are suitable for use in 120V, A/B plug-type countries only. The low voltage components would be suitable for international use.

Is the 22 series UL approved?

Yes, the 22 is UL and CSA certified.

Do you have a GFI/GFCI outlet?

While we do not offer a GFCI outlet, code can be reached by using our TR outlet in conjunction with an independently sourced GFCI remotely installed in the panel.

Are your outlets tamper resistant?

Yes.

What colour options do you offer?

We offer white, almond and black.

Do you offer custom colours or finishes?

Yes, we can work with you on custom colours or finishes to match your surface. Please contact us for more information.

What is the lead time?

From receipt of payment in full, please allow 2-4 days of production lead time prior to shipping. Expedited shipping is available for rush orders.

Do I need a removal tool?

Yes, a removal tool is required for each independent installation for wiring access. Our 22.1 removal tool is universal and operates both standard and long barrel components.

Do you have a dimmer?

While we do not offer a dimmer at this time, our 22.3.6 keypad can be programmed to control dimming function.

What do I use your 22.3.6 Keypad Control for?

This is a minimalist keypad replacement for your home automation system. It communicates any function you program your system to perform through a simple CAT5 cable.

What is the trim cap for?

This is used with alternate assembly installation into wet surfaces such as plaster, concrete, tile/grout, etc.

I ordered the wrong product, can I return it?

Bocci does not accept returns of our 22 collection.

www.bocci.ca

Any additional questions can be directed to info@bocci.ca or +1.604.639.5195.

Before sending any technical inquiries, please consult the [Design Resource](#) section of our website first, examining both the specification sheets and drawings.

04-2018