



## **LURACO IROBOTICS 7 MANUFACTURER WARRANTY INFORMATION**

### **Introduction**

LURACO Technologies is dedicated to offering our valued customers the best massage chair buying experience available. As part of this commitment, the company works very hard to provide customers with the best warranty plan available. We guarantee that defective massage chairs will be repaired or replaced during the effective warranty period.

### **What is covered in this Warranty**

#### ***a) For Home Use:***

- This warranty includes ***part costs and labor for the first three (3) years*** at no cost to the customer.
- This warranty includes ***part costs covered for five (5) years*** at no cost to the customer.
- ***Structural frame carries an additional two (2) year warranty for a total five (5) years.***

#### ***b) For Commercial Use:***

- This warranty includes ***part costs and labor for the first six (6) months*** at no cost to the customer.
- This warranty includes ***part costs covered for the first (1<sup>st</sup>) year*** at no cost to the customer.
- ***Structural frame carries an additional two (1) year warranty for a total two (2) years.***

<b>Products</b>	<b>Application</b>	<b>In-Home Service</b>	<b>Parts</b>	<b>Structural Frame</b>
iRobotics 5	Home Use	2 (Years)	3 (Years)	5 (Years)
iRobotics 6S	Home Use	2 (Years)	3 (Years)	5 (Years)
iRobotics 7	Home Use	3 (Years)	5 (Years)	5 (Years)

<b>Products</b>	<b>Application</b>	<b>In-Home Service</b>	<b>Parts</b>	<b>Structural Frame</b>
iRobotics 5	Commercial	6 (Months)	1 (Year)	2 (Years)
iRobotics 6S	Commercial	6 (Months)	1 (Year)	2 (Years)
iRobotics 7	Commercial	6 (Months)	1 (Year)	2 (Years)

### **What is NOT covered**

- This warranty does not cover any loss or damage resulting from: improper installation, alterations, or modifications of original condition, or unauthorized repairs



- This warranty does not cover damage resulting from improper use of electrical/power supply, electrical disturbances, and power surges
- This warranty does not include any shipping expenses incurred
- This warranty does not apply to normal wear and tear including leather or fabric covering by abuse.
- The warranty does not apply if the product has been damaged physically, whether intentionally or accidental or neglect: including stains, fluids, mold, water damage, animal damage, cuts, burns, loss of use during the period the product is at a repair facility, or otherwise awaiting parts or repair; and products purchased from unauthorized dealers.
- This warranty is non-transferable and applies only to the original purchaser of this product.

#### **Implied Warranty**

- Any implied warranties shall be limited to the duration of the 2 year portion of this warranty for home use and 6 month portion of this warranty for commercial use. With regard to structural frame, it is limited to the duration of the 5 year portion of this warranty for home use, and 6 month portion of this warranty for commercial use.
- In no case will LURACO be liable for incidental or consequential damages, whether such damages are claimed on account of breach of warranty, breach of contract, negligence or strict/product liability, including without limitation, damage to property (other than the product) or other economic losses.
- LURACO shall not be liable for any personal injury, property, or any incidental or consequential damages of any kind resulting from malfunctions, defects, misuse, improper installation or alteration of this product.

#### **Extended Warranty Plan**

LURACO's massage chair comes with a high expectation in performance and reliability, which should last for many years. However, all products have a defective rate. If something does go wrong, LURACO can back it up with an available Extended Warranty Plan. The Extended Warranty Plan provides



customers a full 5 years of comprehensive protection for LURACO's massage chairs. For \$395, you can rest assured that your massage chair will be taken care of as soon as possible.

**Note:** Extended warranty plan is only available for home use application only. We do not offer this plan for commercial use.

**How to get a warranty service:**

Customer must provide proof of purchase to claim any warranty.

Customer must obtain a return authorization number in order to ship the chair to a service center.

Customer may obtain service advice by contacting the LURACO Technologies customer service department toll-free at 1-800-483-9930

**Important return Instructions**

If you need to send a unit to Luraco Technologies for repair, please follow the steps below

1. Carefully pack the item in its original carton or other suitable box to avoid damage in shipping
2. Before packing your unit; be sure to enclose:
  1. Your name with full shipping address and telephone number
  2. A dated receipt for PROOF OF PURCHASEAttach documentation detailing the problem you are having with your device

**Disclaimers**

Limited warranty and liability — Information in this document is believed to be accurate and reliable.

However, LURACO Technologies does not give any representations or warranties, expressed or implied, as to the accuracy or completeness of such information and shall have no liability for the consequences of use of such information.

In no event shall LURACO Technologies be liable for any indirect, incidental, punitive, special or consequential damages (including - without limitation - lost profits, lost savings, business interruption, costs related to the removal or replacement of any products or rework charges) whether or not such damages are based on tort (including negligence), warranty, breach of contract or any other legal theory.



Notwithstanding any damages that customer might incur for any reason whatsoever, LURACO Technologies aggregate and cumulative liability towards customer for the products described herein shall be limited in with the Terms and conditions of commercial sale of LURACO Technologies.

Right to make changes — LURACO Technologies reserves the right to make changes to information published in this document, including without limitation specifications and product descriptions, at any time and without notice. This document supersedes and replaces all information supplied prior to the publication hereof.

Suitability for use — LURACO Technologies products are not designed, authorized or warranted to be suitable for use in life support, life-critical or safety-critical systems or equipment, nor in applications where failure or malfunction of an LURACO Technologies product can reasonably be expected to result in personal injury, death or severe property or environmental damage. LURACO Technologies accepts no liability for inclusion and/or use of LURACO

Technologies products in such equipment or applications and therefore such inclusion and/or use are at the customer's own risk.

THANK YOU FOR BUYING LURACO TECHNOLOGIES' PRODUCTS

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