

**COMMERCIAL WARRANTY**

10 Years, labor included; Our Warranty is our pledge to stand behind the quality of our products and support our customers’ needs.

During the applicable warranty period, Fyrn will repair or replace any product covered by this warranty and sold after the effective date of this warranty, which fails under normal use as a result of a manufacturing defect. If eligible under the warranty, and at the sole discretion of Fyrn, the product will be repaired or replaced with a comparable product. For all purposes of this warranty, the term “purchaser” is defined as the entity or individual acquiring a new Fyrn product as the initial purchaser thereof either from Fyrn or an authorized Fyrn dealer. Effective June 2019.

All products sold under the Fyrn brand are backed by our warranty, except as limited or described below.

**For the avoidance of doubt, this warranty does not include:**

- Negligence, abuse, misuse, accident or shipping damage
- Failure resulting from normal wear and tear
- Failure to apply, maintain or install products in an appropriate fashion or products that have been modified
- Natural variations in wood grain or the presence of character marks
- Changes in the surface finish over time due to aging, exposure to light or direct sun
- Products that are used for rental purposes
- Textiles and/or leather goods
- Colors of textiles, wood or metal finishes, including an exact match to samples, swatches or cuttings
- Customer’s Own Materials or finishes applied to Fyrn’s products
- Black Walnut frames used in commercial environments
- Damage from sharp objects or writing instruments

Please note, the natural surfaces used in our products are subject to denting and scratching. These surfaces are subject to color change and difference, grain or textural lightening and/or darkening. Such changes are a natural part of the environment and are not considered a defect.

While textiles and/or leather goods are not subject to Fyrn’s Limited Lifetime Warranty, they may be covered by another manufacturer’s warranty. Please inquire with your salesperson.

Any misuse or abuse of Fyrn products, including outdoor use, as well as any modifications of the products, will immediately void this warranty.

The warranty period starts at the date of purchase.

Products and parts included under this warranty are eligible for repair and replacement for a period of 10 years of single shift service (40 hour week) from the date of delivery. Usage beyond a single shift (40 hour week) will result in a reduction of the warranty in proportion to the increased usage.

Fyrn shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.

**This warranty is the Purchaser’s sole remedy for product defect. Fyrn makes no warranties, including the express or implied warranties of merchantability and fitness for a particular purpose, other than the express warranties contained herein.**

**Making a warranty claim:**

To initiate a warranty claim, please contact us at:

Fyrn  
2901 Mariposa Street, #10  
San Francisco, CA 94110

Please include a detailed description of the claim or issue and include photographs. A representative will be in touch within 5 business days.