



Fyrn Buy Back

We understand lives change and your choice of furniture may, too. The Fyrn Buy Back means we will repurchase eligible Fyrn Standard pieces any time for any reason, ensuring long-term value in your investment and the continued use of our furniture.

FAQs

- Why does Fyrn buy back used furniture?
- How can Fyrn buy back used furniture?
- What is Fyrn Standard furniture?
- Will Fyrn buy back any furniture?
- Will Fyrn accept used Standard furniture in any condition?
- How much is my furniture worth?
- How do I physically return furniture to Fyrn's workshop?
- What will Fyrn do with my furniture after buying it back?
- Can I resell my furniture without going through Fyrn?
- How do I submit a piece of furniture for Buy Back?



Why does Fyrn buy back used furniture?

Our goal is to have a meaningful impact on reducing the amount of waste produced by the furniture industry. We are doing this by creating circular products with the capacity to last forever, if properly cared for and maintained. When you invest in Fyrn, we want to help you through every stage of owning our furniture, including finding its new home.

How can Fyrn buy back used furniture?

Fyrn Stemn is a patented system of durable and fully replaceable parts and pieces, allowing us to easily refurbish furniture, giving it a chance for a 2nd life instead of a trip to the landfill. Once refurbished, we resell the furniture on the [Fyrn Exchange](#), our centralized marketplace for customers looking for a lower price point and who don't mind a little history in the pieces they buy for their homes.

What is Fyrn Standard furniture?

Fyrn Standard refers to furniture purchased directly from our website [fyrn.com](#) in the curated finishes available through our product builder. These finishes include Maple, Oxidized Oak, and Charcoal Black wood, Matte Silver, Black, and Copper Bronze brackets, and any of our applicable Premium Vegetable Tanned or Signature Natural Leathers. **Click here** for a comprehensive list of the finish combinations that are eligible, as well as the relevant exclusions.



Will Fyrn buy back any furniture?

Fyrn guarantees the buy back of Fyrn Standard furniture purchased for residential use beginning in 2021, and includes the following finish combinations which are available for selection in the Fyrn Builder:

FyrnStandard

Wood	Brackets	Upholstery							
Maple	Matte Silver	Coal	Lava	Night	Rust	Camel	Stone	Ivory	Sand
Maple	Copper Bronze	NA	NA	Night	Rust	Camel	NA	Ivory	Sand
Oxidized Oak	Matte Silver	Coal	Lava	Night	Rust	Camel	Stone	Ivory	Sand
Oxidized Oak	Black	Coal	Lava	Night	Rust	Camel	Stone	Ivory	Sand
Oxidized Oak	Copper Bronze	Coal	Lava	Night	Rust	Camel	Stone	Ivory	Sand
Charcoal Black	Black	Coal	Lava	Night	NA	NA	Stone	Ivory	NA
Charcoal Black	Copper Bronze	Coal	NA	NA	Rust	Camel	NA	NA	NA

Fyrn does not guarantee the buy back of the following furniture items or finishes:

- Items produced and sold prior to 2021
- Custom finish combinations that are excluded from the Fyrn builder
- Black Walnut or Blond Oak wood
- Graphite brackets
- Upholstered items that are COL/COM (customer owned leather/materials)
- Items for commercial use, including office, hospitality, and retail
- Furniture sold on the Fyrn Exchange
- Furniture that has been resold outside of Fyrn

While Fyrn does not guarantee Buy Back for these items, Customers may submit any of the above items for the Fyrn Buy Back program. We will assess each item for repurchase and state eligibility on a case by case basis, or recommend you place the items on the Fyrn Exchange for direct resale.

Will Fyrn accept used Standard furniture in any condition?

Yes, Fyrn Standard furniture is eligible for Buy Back in any condition, but the price paid by Fyrn for the furniture is directly related to the condition it is received in.

How much is my furniture worth?

When you submit furniture for Buy Back you will be asked to provide photos and a description of the condition, including specific callouts for damage or evidence of wear & tear. We will provide you with an estimated amount offered for Buy Back, which will be confirmed upon inspection at our facility. The chart below will give you an idea of what we look for in determining the condition of the furniture.

Buyback Amounts Paid to Customer as % of Original Fyrn Retail:

Description	Like New	Used but Good	Poor to Fair
Buy Back amounts paid as % of original Fyrn purchase	50-75%	25-45%	5-20%
General Description	No evidence of use, the furniture looks exactly as it did at the time of original purchase	Use and normal wear are apparent, but no significant damage or neglect to care for the furniture is evident	The furniture has significant signs of use, which may include divots, scratches, or marks in the materials
Frames	Perfect condition no divots, marks or scratches	Light wear, but no severe damage, divots, or deep scratches	Surface marks, scratches, or abuse are present
Seats & Backs	Perfect condition no divots, marks or scratches	Light wear, but no severe damage, divots, or deep scratches	Surface marks, scratches, or abuse are present
Brackets	Perfect condition no divots, marks or scratches	Light wear	Surface marks, scratches, or abuse are present
Upholstery (if applicable)	Perfect condition no divots, marks or scratches	Light wear, but no severe damage, divots, or deep scratches	Surface marks, scratches, impressions, or abuse are present
Weathering	No fading or discoloration from exposure to sun / weather	Slight fading , but not extreme impacts to appearance	Fading and discoloration
Finishes	Review whether finishes are current or retired	Review whether finishes are current or retired	Review whether finishes are current or retired
Vintage	Age may impact value	Age may impact value	Age may impact value

How do I physically return furniture to Fyrn's workshop?

If you are located in the Bay Area, the most cost effective way to return the furniture is bringing it to our facility directly. If you are outside the Bay Area, we can help facilitate disassembly and the return of the furniture using recommended packaging.

What will Fyrn do with my furniture after buying it back?

Upon receipt of your furniture, Fyrn will inspect the pieces to confirm the condition matches the photos and descriptions you have provided. After completing intake, most items will be cleaned, refurbished, and resold on the Fyrn Exchange. Other items will be taken apart with most components being repurposed, and remaining wood, aluminum or steel being recycled. We do our best to keep track of the history of the furniture so future owners know where the piece has lived before coming to their home.

Can I resell my furniture without going through Fyrn?

Yes, to reduce the resources needed to ship the furniture back to us in San Francisco, we encourage you to explore resale options in your own community. The Fyrn Exchange is a centralized marketplace for used Fyrn items, and you can list your furniture for sale on the Fyrn Exchange at no charge to you.

How do I submit a piece of furniture for Buy Back?

Please contact the Fyrn Customer team info@fyrn.com to submit a Buy Back request, and they will provide you with a link to the intake form along with detailed instructions.