# **SMARTPLAY TIPS AND TRICKS**

#### SETTING UP YOUR SMARTPLAY

#### How to adjust the neck height?

Turn the locking dial closest to the suction base anti-clockwise to loosen. Move it up or down to reach your desired viewing height. Turn clockwise to lock.

## How to adjust the neck length?

Turn the locking dial anti-clockwise to loosen. Pull the neck up or down to adjust to your desired length. Turn clockwise to lock.

# How to attach the back clip?

Turn the locking dial on the clip anti-clockwise to loosen. Place the mounting bracket clip on the back of the SmartPlay and push up until you hear a loud click into place. Attach to the mounting bracket and turn clockwise to lock.

#### HOW TO CONNECT TO AN IPHONE

#### How to Connect with Bluetooth and View Map?

- 1. From the SmartPlay<sup>™</sup> home screen select PhoneLink.
- 2. Ensure the Auto Connect is set to CarPlay. Open settings on your iPhone and select Bluetooth.
- 3. On your iPhone screen, under devices, select SWL-BT and follow the pairing process. Your CarPlay setting is now configured.
- 4. On your SmartPlay screen select the boxes icon in the bottom left-hand side of the screen. This will bring up your apps.
- 5. Select the maps app on your SmartPlay. Search for your destination and press GO!

#### How to Connect with Cable and View Map?

- 1. From the SmartPlay home screen select PhoneLink.
- 2. Ensure the Auto Connect is set to CarPlay.
- 3. Plug your Smart Phone into the SmartPlay using your phone's charging cable. CarPlay will now appear on the SmartPlay<sup>™</sup> screen.
- 4. On your SmartPlay screen select the boxes icon in the bottom left-hand side of the screen. This will bring up your apps.
- 5. Select the maps app on your SmartPlay. Search for your destination and press GO!

#### HOW TO CONNECT TO AN ANDROID

#### How to Connect to Android with Bluetooth?

- 1. On your Smartplay<sup>™</sup>, go to phone link, and under Android settings, ensure that Auto Connect is set to Auto.
- 2. Press the Phone App Icon on the SmartPlay<sup>™</sup>, which is labelled Bluetooth. Then select "Pair," which is the 4th option at the bottom of the screen. Open settings on your Android and select Bluetooth. On your Android screen, under devices, select SWL-BT and follow the pairing process by entering the pin code found on the SmartPlay<sup>™</sup> device, then follow on with the privacy process. Your AutoPlay setting is now configured.

# How to Connect to Android with Cable?

- 1. On your Smartplay<sup>™</sup>, go to phone link, and under iPhone settings, ensure that Auto Connect is set to CarPlay.
- 2. Simply connect the lightning USB power cable into the left-hand side of the SmartPlay<sup>™</sup> screen and the other end into your iPhone. From there, it will automatically enter the CarPlay interface.

#### **OTHER TIPS AND TRICKS**

## How to have the audio come out of your car speaker?

- Change the frequency of your car radio. To do this go to the radio function in your car and turn the channel adjusting dial to a free channel which is not already in use, for example if you can just hear static sound or no sound that means the channel is free. (Note: You are unable to connect to a channel which is being used. Used channels mean that you will be able to hear music or talking.)
- 2. Open the FM Transmitter app on the SmartPlay (the blue FM transmitter icon on your main home page)
- 3. Slide your finger across the screen to adjust the SmartPlay channel to match the free radio channel you have selected in your car.
- 4. Sound will now play from the car speakers.



# Remote not working?

The sensor for your awesome SmartPlay remote is on the right-hand side of the unit. So, when you're having a blast using it, make sure to keep the remote close to the screen near the right hand side of the screen for the best experience!

Please note the sensor on the end of the remote does not light up, even when it is connected to the device!

# FREQUENTLY ASKED QUESTIONS:

# • I have connected my phone wirelessly successfully before, but now it won't connect. How can I fix this?

Please go into Bluetooth on your phone. Next to 'SWL-BT' select the information icon and click on 'forget this device'. Then find 'SWL-BT' again and reconnect.

Theme select 'SWL-BT' and ensure CarPlay is turned on. (Please find a step by step video further down this page)

# Struggling to be heard while on a phone call?

- 1. Go to 'Setup'
- 2. Go to Factory Set
- 3. Input password: 113266
- 4. Configure Settings
- 5. Scroll down to mic gain, change to 70
- 6. Scroll down and select 'save touch data'

This will improve the receiving level of the microphone, ensuring you can be heard on the other end of your call

## • How to use voice control for the SmartPlay?

To turn on Voice Access, follow these steps:

- 1. Open your device's Settings app .
- 2. Tap Accessibility, then tap Voice Access.
- 3. Tap Use Voice Access.
- 4. Start Voice Access in one of these ways:
- 5. If "Hey Google" detection is on, you can say "Hey Google, Voice Access."
- 6. Open your notification shade and tap Touch to start.

- 7. On your Home screen, tap the Voice Access app .
- 8. Tap the Voice Access activation button . (You can set up the activation button in Settings Accessibility Voice Access Settings Activation button.)
- 9. Say a command, such as "Open Gmail." Learn more Voice Access commands.

## • Why is my phone call not coming out of my car speakers?

With regards to volume, please ensure the volume on your phone, SmartPlay and car radio/speakers are all turned up to max. When you take a call, the volume is automatically lowered so you need to turn this up on your car radio/speakers.

#### • Why can people not hear me on a phone call?

Please also ensure the bluetooth in your car's system is turned off. Otherwise your phone will try and connect to your car's Bluetooth instead of the SmartPlay!

## • Do you have a step by step video on how to set up Carplay?

Please follow this link: https://www.youtube.com/watch?v=DKK-gA7a7ms.



## FOR STEP BY STEP HELP VIDEOS PLEASE VISIT:

https://klevarange.com.au/pages/kleva-smartplay-help-page