









Disclaimer

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SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO IN SUCH INSTANCES.

## Limited Product Warranty

Limited warranty offered by eCapture Technologies, Inc. ("eCapture"): eCapture offers the original purchaser a limited warranty that the LyfieEye, LyfieLink, LyfieU2C, Accessory Pouch and Carry Case ("Product") will be free from any defects in material in accordance with the terms and conditions as follows:

- Warranty period of the limited warranty is 12 months from the original purchase date with the valid purchase proof issued by eCapture or authorized eCapture retailers, or 12 months from the Product manufacture date code if the valid purchase proof cannot be attached and provided when requesting for this warranty service.
- This limited warranty is offered to the original purchaser only and shall not be assignable or transferrable.
- O The warranty service for the limited warranty is provided by eCapture only during said warranty period and in the country or region where this Product was purchased.
- **4** Customer shall bear the cost of shipping the Product to customer service center of

eCapture. eCapture shall bear the cost of shipping the Product back to customer after the completion of service under this limited warranty.

- **S** This limited warranty only applies to the specific smartphone models which were defined by eCapture to be compatible at point of purchase of the Product ("Specific Model").
- **6** The original purchaser of the Product shall contact Support@Lyfie.com and report any defect of the Product within the warranty period
- eCapture may either repair the Product, replace it by offering a new Product, or refund the purchase amount in the most efficient way pursuant to eCapture's sole discretion.

Situations that Limited Warranty does NOT cover, even within the warranty period: The Product is found to be incompatible to any other model of smartphone, rather than the Specific Model.

## 2 Defects, malfunction or damages caused by abnormal use, abnormal conditions, improper storage (as stated in the Product user manual), exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse (e.g. operating other than as specified in the Product user manual), neglect, abuse, accidents, alteration, improper installation, or other acts which are not the fault of eCapture.

- OPPOSITE PROVIDE A STATE OF A serial number on packaging.
- **4** Product lenses and all other externally exposed parts that are scratched or damaged under normal use.
- \*\*eCapture reserves the right to amend or adapt these warranty conditions with implications for the future at its discretion at any time.

## Product Precaution and Safety Guide

- Compatibility: LyfieEye is designed and developed for the smartphone running Android 5.0 verison or higher. Subject to eCapture's further confirmation, it's not guaranteed that LyfieEye will be workable with all models of smartphones.
- Videos taken by LyfieEye may look different from the actual sense.
- Do not drop, knock, shake the Product, or apply heavy pressure to it. Rough handling and vibration can damage the Product.
- Keep the Product inside the carry bag if it is not in use.
- Keep the Product in a cool and dry place, and not to store or leave it in direct sunlight or near source of heat.
- Keep the Product away from water, alcohol, benzene, or anything liquid or Inflammable, and not to expose it to excessive dust or dirt.
- Keep the Product out of the reach of small children and pets, and do not put the Product in mouth or subject it to severe shock.

- Be careful not to get fingerprints, dust or foreign substances on the lens, or damage the lens
- Keep the Product away from wet hands or water.
- Clean the lens by wiping them with a soft cloth regularly.
- Do not allow the Product to touch or place the Product to be near sharp or stiff objects such as metal, necklaces, keys, coins, nails, or watches
- Be careful not to over press the Product when connecting or disconnecting the Product with the smartphone.
- Use only eCapture-approved accessories. Using unapproved accessories may cause performance problems and/or malfunctions that are not covered by the warranty.
- Customer/user is responsible for doing the Independent visual inspection at first time taking the Product out of the box. If there is no response within 30 days after purchase, it is regarded as normal product.



? If you have any question, please contact us:

- For further information, please visit our website:
  - http://www.Lyfie.com/LyfieEye/usermanual

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