

We're going on-line!

How to book – the quick guide for the tech nervous!!

Thanks to a Magic Little Grant from Local Giving we are able to use an online booking system called Gymcatch. This ensures that your details are held securely and that all the information we need (such as medical conditions and emergency contacts) are available at the touch of a button should we ever need them during class.

While the Tech Savvy will find this simple and straight forward, the tech nervous (ie our lead instructor Miz) will find this all a bit bamboozling, so here is a step by step guide:

Depending on if you are using the website, Android app or iPhone app the screen will look a little different, but the process is still the same:

Your first time:

- First go to <https://gymcatch.com/app/provider/4095/events>
- Jerome – our cute skull logo will appear and you just need to click on the image.

This will bring you to our page and calendar:



- **IMPORTANT** - Click the pink 'follow' button and you will be prompted to login in or register. If you don't do this we can't see you our end of the system!
- You will need to register and set up your password. It only needs your name, email and a password to set it up!
- **Remember your log in details – you will need these each time!**

If you are a parent wanting to book for your child/ren set the account up in your name with your email address. You will provide your child's details later.

You will see that another tab 'Participant Information' has appeared next to 'contact & info'

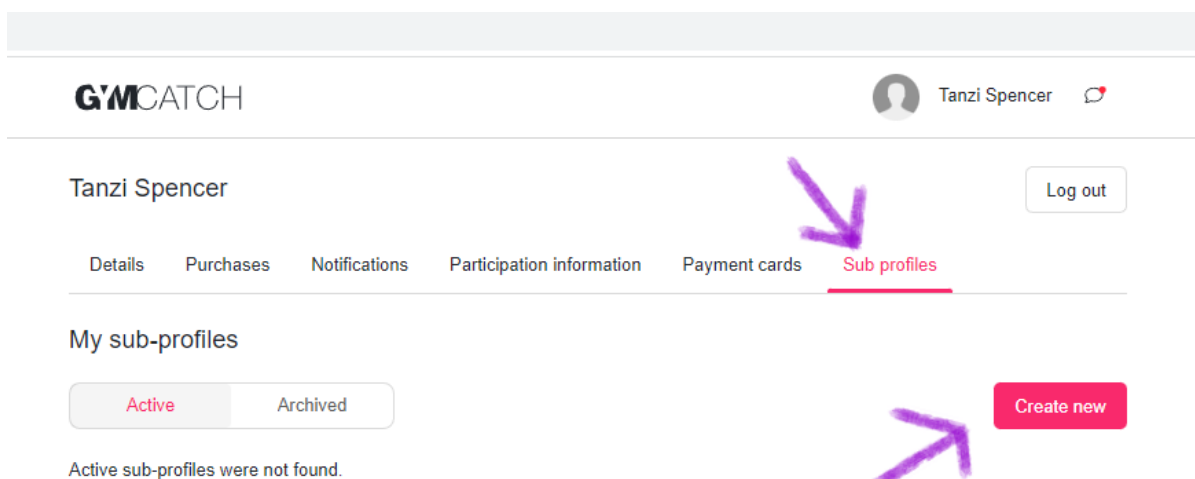


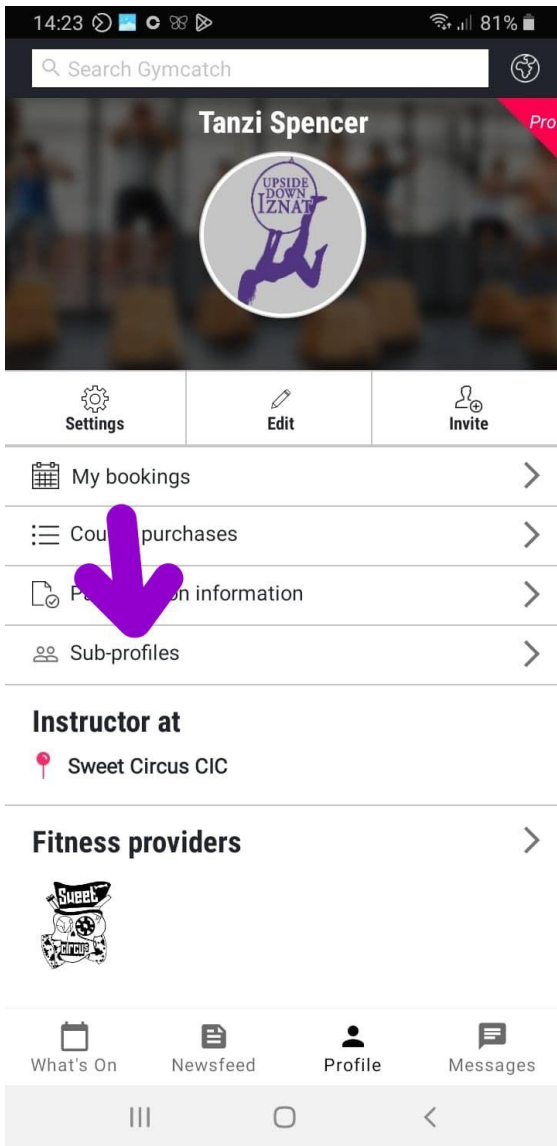
- Click 'Participant Information' and then the pink 'Add Participation Information' button. Again, complete this as yourself, we will collect details about your child on a separate form.
- Next you will be asked to read and agree to our waiver. Once you have agreed it will take you to the link for our Physical Activity Readiness form and Waiver – this is the important one and if you are a parent this is where we collect details about your child. You will need to complete a separate one for each child / participant. But you don't absolutely have to do this at the time of booking so long as it is completed before your first session. Here's the link so that you can come back to it later with a cuppa 😊
<https://forms.gle/5vmZvizQWLwTc9VX7>

You will only need to go through all these steps the first time you use the system, after that you can just log in using the email and password you gave at the beginning and you're ready to get booking on your favourite classes.

NEW - Adding children to your Gymcatch account – Sub profiles:

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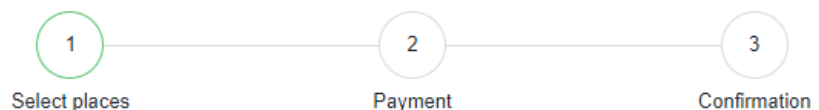


- 1 - On your profile page select sub profiles:
- 2 – press the + or create new button
- 3 – Add your child’s first name and surname
- 4 – When booking classes, you will now have the option to choose who the booking is for
- 5 – The first time you book a child on to a class you will prompted to complete the additional info we need such as emergency contact for the child and their date of birth, also to complete our participation waiver and questionnaire

If you have any problems at all, please drop us a message and we will happily help get you set up.

DWBL Free Play in the Park booking

22/08/2022 15:00 — 17:00



Please select how many people you'd like to book for below.

Profiles

- TS Book for yourself
- CC Childs first n... Add required information



+ Add new profile

View booking options

Booking your classes:

Once you are all set up you can explore the options under our logo.

- If you want to book a term of kids or youth classes you'll find those options under courses.
- If you want to book a one-off class, just find the date and class on the schedule page, and click the pink 'details' button.
- You can use the schedule tab to book any of the above, once you click on the class you are interested in, it will give you all the info you need and the different booking options.
- Packages – this is where you'll find 6 class bundles. There are 2 options a 6 class bundle and a funded 6 class bundle. (more about funded places below!)

If you have bought a **6 class bundle**, you still need to book on to each class that you want to attend through the schedule as above. When you get to the payment page it will offer you your bundle as a form of payment! Your bundle will expire after 9 weeks, even if you haven't used it all!

All classes need to be booked and paid for in advance through Gymcatch by card via stripe.

If you have any problems please do not hesitate to get in touch: info@sweetcircus.net / www.facebook.com/sweetcircuseastbourne

Prices & payment options:

Sweet Circus is a Community Interest Company. This means that we are a non-profit organisation, and we strive to make our services as accessible as possible in all ways including financially.

We use a sliding scale payment system. For all our sessions you will see that there is both a minimum and recommended payment and for some there is a funding eligible payment. Read on to see if you are eligible for funding.

The **minimum payment** represents the cost of venue, instructor and insurance of a session at 80% capacity. We are reliant on donations to cover equipment, maintenance, inspections, and training. We are reliant on donations to cover these costs.

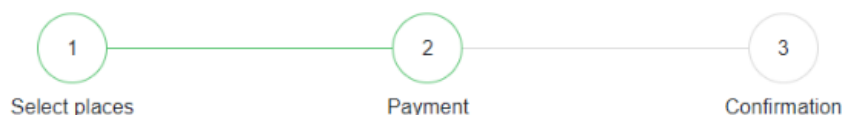
The **recommended payment** is the comparable average fee of similar classes, or services available locally. By paying this amount you can be assured that you are fully covering the cost of your space on a session.

The **funding eligible minimum** is currently available to people with long term health conditions, people with disabilities / learning disabilities (whether or not it is diagnosed!), people from lower socioeconomic groups, people from low-income households, and people living in an area of deprivation (if you aren't sure, get in touch). You must self-declare on our participation form all of the categories you belong to, you will not be questioned or asked for evidence, but you will be asked to complete surveys or provide additional data for our funders Active Sussex, Sport England and The National Lottery Community Fund.

When you book an individual session (ie most of our adult classes), you can select the amount you wish to pay using the up / down arrows on the payment page (hover over it if it does not appear) UNLESS it is part of a course (ie a term of children's or youth classes!)

Accessible Aerial (Adults 16+) booking

26/09/2022 19:00 — 19:55



[Add more places](#)

[Buy with a package](#)

Pay with a new credit or debit card

Price - Pay what you want

11.00

If your provider has enabled the sending of email receipts
add an email address to receive. [Ⓜ]

mizoid@outlook.com

Add card and Book - £11

Hover your mouse here to show
arrows and adjust price!

If you want to book an individual session within a course, you will be charged the minimum price. We currently don't have the function to add a sliding scale to courses / terms / bundles in this booking system but further payments can be made via paypal to info@sweetcircus.net, in cash at your session or via our website www.sweetcircus.net/products/donation-to-support-the-circus-fun.

Funding Eligible Spaces work a little differently. For individual sessions that are not part of a course (ie most adult classes) you can still alter the amount you wish to pay using the up/ down arrows at the payment page. BUT if the session is part of a course (ie a term of children's or youth classes) and you wish to pay less than the minimum payment you will need to contact us and we can provide you with a discount code. info@sweetcircus.net

If you are eligible for funding, you will not be able to book a term via courses! You will need to purchase a 'Funded Class Bundle' from the packages section of the booking site for £24 and then book each session of the term individually using the bundle as payment!

For more information about our prices please see our pricing policy:

<https://www.sweetcircus.net/pages/resources>

If you are not sure or a bit confused please do get in touch!

Supported by players of



Awarded funds from



Thanks Magic Little Grants 😊