



RETURNS FORM

we hope you love everything that you ordered from maiocchi, but if something isn't quite right please fill in this form and send it back to us...

RETURNS are strictly **14 days** from the date you receive your item for full price and **7 days** for sale | refunds are not available for sale product (exchange or credit note only) maiocchi do not refund postage | exchanges will incur a new \$10 shipping charge | afterpay items cannot be exchanged | returned item(s) must be unworn, unwashed, unused, in original condition with all labels/tags attached | for health reasons, we do not accept returns of earrings | our full returns policy can be viewed on our website.

your name: -----

your order number: -----

hello, i would like (please circle)

1. **AN EXCHANGE:** please note that exchanges are subject to online availability | maiocchi charge \$10 shipping to send you your new item | the new item will only be sent once the extra charge has been paid.
2. **A CREDIT NOTE:** these credit notes are valid for 12 months.
3. **A REFUND:** please note that sale items cannot be refunded (only exchange or a refund) | shipping is not refundable | all refunds will be made in the same manner as original payment.

please list item(s) you are returning below:

	style name	reason for return	if applicable, what would you like to exchange for?
item 1			
item 2			
item 3			
item 4			

please attached your original receipt to this form

if you need help with your return please email e-boutique@maiocchi.com.au
please send return parcels to **shop 28, brisbane arcade, 117 adelaide st qld 4000**

maiocchi is not liable for loss of item(s) being returned to us, so we recommend sending the returned parcel via australia post to ensure safe and documented delivery.