

SUTÉQUI

RETURN REQUEST FORM

Order Number	Order Date	Item Name	Quantity	Reason for Return

Additional Comments:

If you are not entirely satisfied with your purchase, you may return your item(s) to us within 7 days of receipt. We accept returns for items that are unworn, unwashed, unaltered, and with its tags intact. The items shall be in the original brand packaging. This policy is applicable only to those products which is a non-sale item on our Site.

To start a return request:

1. Please email us at info@sutequi.com to inform us of your wish to return an item.
2. Please print out and fill in the Return Request Form.
3. Wrap the item securely in its original packaging material, complete with a receipt or proof of purchase together with the Return Request Form. You shall ensure that the item is sent to us in the same condition as it was when received by you.
4. Send your parcel using a delivery method that allows tracking to avoid the possibility of lost goods or at the least obtain proof of posting to the following address:

SUTEQUI LLP
21 Nathan Road, #11-02
Singapore 248743

We are not liable for items that are lost in transit. You will be responsible for paying for your own shipping costs for returning your item. The original shipping costs paid are non-refundable. Return parcels are to reach us within 7 business days from dispatch date for orders made in Singapore, or 10 business days for international orders. If you return an item that does not meet the requirements for returns set out above, we reserve the right to reject the return and any request for a refund. You are responsible for the item until it reaches us and kindly retain all proof of mailing until an acknowledgement has been sent. We will notify you of the approval or rejection of your refund by email. If we accept your return, your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 7-10 days.