



HIGH-PERFORMANCE BICYCLE SECURITY

SLV180901

WARRANTY STATEMENT

Something wrong? No worries, at SIGTUNA will make sure you will be happy again with our 100% satisfaction guarantee.

We at SIGTUNA™ care about our ride, but even more about our customers! SIGTUNA warrants therefore to the original purchaser that every SIGTUNA product shall be free from defects in materials and workmanship under normal use for the life of the original purchaser. SIGTUNA offers for this reason a limited lifetime warranty on all its products that have defects:

BB & Company AB, LLC, through its SIGTUNA division (the “Company”) extends a warranty against defects in material and workmanship to the original user of the products detailed below manufactured by the Company (the “Products”) beginning from the date of purchase by the original user. Certain Products contain restrictions to this limited warranty, additional warranties, or different warranty periods.

In other words, if your SIGTUNA product contains a defect in materials or workmanship we will replace it at no charge. Should this be the case, please let us know. Email us a photo of your product along with an explanation of the issue that you are experiencing. Please include order number, full name, address, and phone number.

Email to: **customers@sigtunalock.com**

Our warranty department will review the information provided and will respond to your within 2 days of your request. Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. If the lock is deemed faulty a new lock will be shipped out to you directly.

Thank you for being our customer and we look forward to hearing from you.

Team SIGTUNA