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COVER STORY

Customer Service is Our Number One Priority

The reason we started our business is to offer solutions to problems people have with power. Whether it be powering an electric vehicle, their home, a job site, or a medical office, we want to help.

Our first goal is to make sure the customer is getting what they need. We have many opportunities for a customer to find the correct solutions.

These opportunities consist of:

- 24/7 text or call, customer service lines.
- Technical, educational, and product download sheets.
- Outlet solutions directory, blog, social media, Youtube, and more.

Next, we offer you the options we have available to provide the solution you are looking for. Sometimes we have more than one option available. We can offer these options for sale in many conveniences to our customers.

You can shop at one of our two AC Connectors online shops. One is the U.S. store or .com and the other is the Canada store or .ca. For those of you who have Amazon Prime, we offer our products on Amazon. We also have our products on Home Depot's website, so you can order them for store pick up, saving you on shipping costs.

The product will ship with any user manuals or information necessary if it is a specialty product. If it does not ship with this information, you can easily find more on our site or by contacting our customer service avenues above. We also have videos with frequently asked questions and/or product information and common uses available on our website and YouTube channel.

Many hours are spent ensuring our customers are aware of the product knowledge, product uses, technical information, and more. We pride ourselves on offering the best customer service in the industry.



FEATURED PRODUCTS

WDKIT02

This AC WORKS® brand electric welder 6-50R kit 2 gets power from any style outlet and it includes a NEMA 10-30P, 30 Amp 3-prong dryer plug, NEMA 14-30P, 30 Amp, 4-prong dryer plug, NEMA L6-30P, 30 Amp, 250 Volt industrial locking plug, NEMA L14-30P, 30 Amp, 125/250 Volt generator locking plug, and NEMA 14-50P, 50 Amp, 125/250 Volt generator/ RV/ range plug, There are 5 total solutions to get power from any outlet to your 50 Amp, 250 Volt welder.



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TIPS FROM TONY

One of the trickiest things to identify is the alignment of a NEMA 5-20 plug and connector. When you look at the plug with the ground facing up, the horizontal pin will be on the left, with the vertical pin on the right. When looking at the connector side, they will be flipped. When you need to plug something in to an outlet, the plug will need to flip to go into the terminals in the receptacle.

FEATURED PRODUCTS

RDKIT03

This AC WORKS® brand Flood Restoration Equipment Power Distribution (PDU) Kit [RDKIT03] includes 4 of our indoor/outdoor products allowing you to find solutions from all residential high-power sources. This kit is great for flood restoration, bed bug mitigation, drying, contractors, and home renovation.



CUSTOMER FAVORITES

This AC WORKS® brand locking adapter [ADL530520] is a very durable adapter. The adapter is a NEMA L5-30P to NEMA 5-15/20R. The NEMA L5-30P is a 30 Amp, 125 Volt, 3-prong locking plug. The NEMA 5-15/20R is a 15/20 Amp, 125 Volt, 3-prong regular household T-blade female connector.



COUPON CORNER

Watch for special sales coming from us on Father's Day Weekend.

www.ACWORKS.com
www.ACWORKS.ca

INDUSTRY NEWS

Ford's All Electric F-150

Ford has been selling its F-series truck for more than 40 years and now they have decided to make a change. Ford wants to bring the F-series truck into the future with a new all-electric vehicle. The 2022 Ford F-150 Lightning is the first-ever electric, gas-free truck and offers some purposeful technology, according to Ford.

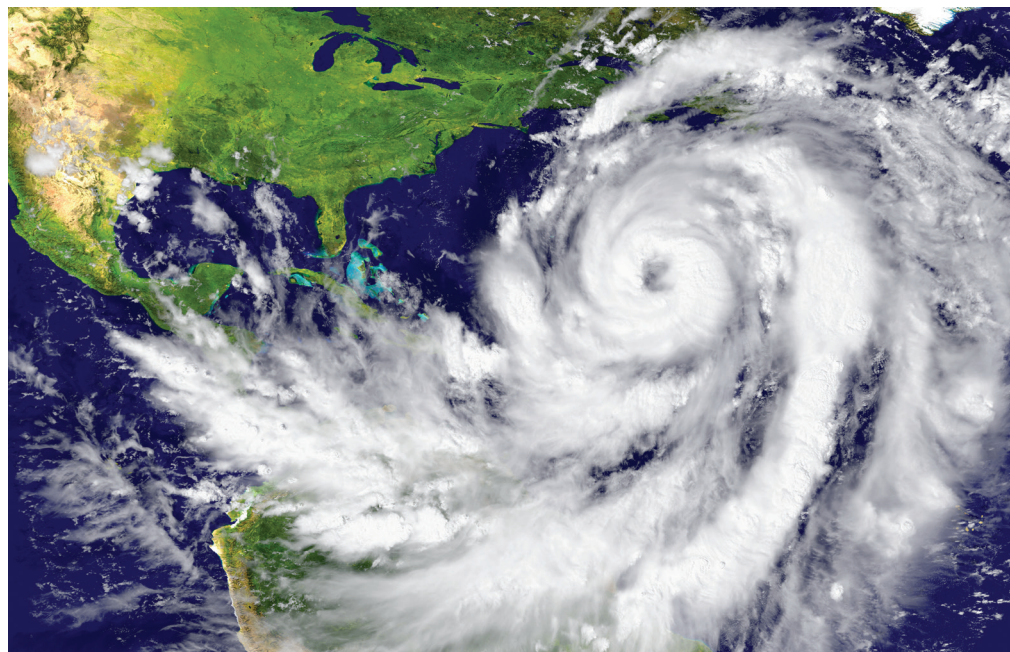
The Ford Lightning is a smart vehicle with instantaneous torque, Ford Intelligent Backup Power, connected services intelligent range, powerful charging solutions, and FordPass™ Integration, and more.



IMPORTANT NEWS FROM AC WORKS®

Hurricane Season Is Here

Hurricane season is here and we want you to know we are here to help in the event of an emergency power outage. Please contact us if you are unsure how to power your home, RV, or another dwelling after a hurricane has hit your area. We will be glad to walk you through some of the methods we have to help you get the power back on and get back to normal as soon as possible.



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WRAP UP
the

BEHIND THE SCENES

FAQ Videos

We regularly create a series of videos called FAQ's. The frequently asked question series is helpful to answer customer questions and concerns for topics that are brought up repeatedly.

NEW RELEASE

Safety Switch Y-Cables

With the AC WORKS® Safety Switch Y-Cable, conveniently swap between your dryer and EV charger, or other equipment, with the flip of a switch. Keep both your dryer and EV charging cable plugged into the Safety Switch, and use the switch to power each piece of equipment as needed, one at a time.



FREQUENT FEATURE

Plugs and outlets that are specifically marked with 125/250V can operate at either voltage. If you are trying to use a plug or outlet that is marked only with 125V or only with 250V, then that is the only voltage they can operate at. You cannot adapt up or down between the two.

If you have any questions you want us to cover, please email them to the contact below.

*E-mail your questions to
info@acconnectors.com*

UPCOMING SHOWS

tradeshow, expo, and event news

HIMSS21: Las Vegas, NV | August 9-13, 2021

We are scheduled to attend HIMSS21 in Las Vegas, Nevada at the Sands Expo. You will find us in booth #8210. *HIMSS announced a floor plan change due to COVID however our booth number will stay the same.*

EWPTTE 2021: Milwaukee, WI | May 10-12, 2022

The Wisconsin Center District and Expo Productions Inc. has announced the Electrical Wire Processing Technology Expo *dates for 2022 are May 10-12, 2022 for EWPTTE.* Find us in booth #1916 next spring.

COVID-19 Coronavirus Statement

As all communities work diligently to best address COVID-19 (coronavirus), we want to maintain as safe an environment as possible. We will continue to operate as normal as possible during this challenging period and ask that staff and customers join us in observing best practice keeping as safe as possible.

NEW PRODUCT RELEASE

EVY1030SW-036 and EVY1430SW-036 Y-Cables

This AC WORKS® brand Safety Switch Y-Cable [EVY1030SW-036] is very durable with a length of 3 feet. It is a NEMA 10-30P to two NEMA 10-30R. This adapter is used to connect two different appliances, like a dryer and your EV charging cable, at once without having to plug and unplug cords all the time, running the risk for arcing and fire hazards. The other option is our NEMA 14-30 Safety Switch Y-Cable, [EVY1430SW-036], which is 3 feet long with a NEMA 14-30 plug to two NEMA 14-30 receptacles.



IMPORTANT DATES TO REMEMBER

JUNE

Father's Day June 20

JULY

Independence Day July 4