bond-eye
AUSTRALIA

RETURN FORM

Not Feeling it? No problem! Just take a minute to fill in the fields below and we'll get your return happening for you. We want you to feel amazing in our swimwear so we offer a store credit note which has no expiry date for all full price returns and refunds for products with manufacturing faults. Have a quick read of our policy below.

NAME: _____   ORDER #: _____

DATE: _____

DETAIL ITEMS FOR RETURN:

QTY	Style Name	Colour	Size	Reason Code	Reasons for Return
					1. TOO BIG
					2. TOO SMALL
					3. TOO LONG
					4. TOO SHORT
					5. DOESN'T SUIT
					6. NOT AS EXPECTED
					7. UNWANTED GIFT
					8. QUALITY
					9. FAULTY

I WOULD LIKE:

☐ A store credit to use for future purchases or exchange

OUR POLICY

All of bond-eye products are non-refundable, so it's very important you follow our size guide or email us at info@bond-eye.com.au with any questions before you purchase to ensure you have the perfect fitting bikini.

If you find your bikini isn't fitting quite right, we are more than happy to do an exchange by issuing you a store credit to the value of your swimwear (minus original shipping charges) if the following standards are met:
- The swimsuit is unworn and must be returned within 14 days of delivery date. Customers must try on the swimsuit wearing underwear.
- The swimsuit is returned in it's original condition with packaging, tags and protective hygiene strip in place.

Please note our store credits have no expiry date.

WHAT TO DO

Please return your order to the address listed below. Be sure to include your order number and your name as we need some way to identify the return as yours.

If using the original packaging to return your item, please ensure the original post label is removed to avoid delays in delivering your parcel back to us.

We can not accept responsibility for goods that we haven't received when there is no tracking so we recommend using a trackable delivery method and supplying us with the tracking number.

RETURN ADDRESS: UNIT 49, 34-36 RALPH ST ALEXANDRIA NSW 2015 AUS