

RETURN FORM

Not Feeling it? No problem! Just take a minute to fill in the fields below and we'll get your return happening for you. We want you to feel amazing in our swimwear so we offer a store credit note which has no expiry date for all full price returns, and refunds for products with manufacturing faults or for orders paid using Afterpay. Have a quick read of our policy below.

NAME:

ORDER #:

DATE:

DETAIL ITEMS FOR RETURN:

QTY	Style Name	Colour	Size	Reason Code	Reasons for Return
					1. TOO BIG 2. TOO SMALL 3. TOO LONG 4. TOO SHORT 5. DOESN'T SUIT 6. NOT AS EXPECTED 7. UNWANTED GIFT 8. QUALITY 9. FAULTY

I WOULD LIKE:

A store credit to use for future purchases or exchange

Cancel my afterpay payment plan

OUR POLICY

All of bond-eye products are non-refundable, so it's very important you follow our [size guide](#) or email us at info@bond-eye.com.au with any questions before you purchase to ensure you have the perfect fitting bikini.

If you find your bikini isn't fitting quite right, we are more than happy to do an exchange by issuing you a store credit to the value of your swimwear (minus original shipping charges) if the following standards are met:

- The swimsuit is unworn and must be returned within 14 days of delivery date. Customers must try on the swimsuit wearing underwear.
- The swimsuit is returned in it's original condition with packaging, tags and protective hygiene strip in place.

Please note our store credits have no expiry date.

PAID USING AFTERPAY

You have the option of returning your item for a refund (cancellation of your payment plan) or store credit. Here's all the details you need:

- Please indicate on this form whether you prefer a refund or credit note.
- If you have not made any payments, your payment plan will be cancelled and you will have nothing further to pay.
- If you have made a repayment, this will be refunded and your remaining payment plan cancelled.
- If you are returning part of your order, your payment plan will be amended accordingly.
- It can take up to 5 business days for a the refund to hit your account
- Shipping costs made at the time of your order will not be refunded.

HOW TO RETURN

Thanks for shopping with us. We've made our returns process so easy and it's FREE! We offer free returns for all exchanges and store credits. Simply use the return label enclosed in your parcel and follow these steps below for an easy and stress free process...

STEP 1

Complete the form on the back page. Place your return items into the mailing bag and reseal it.

STEP 2

Stick the Australia Post returns label (included in your packaging) to the outside of the mailing bag and over our original shipping label.

STEP 3

Drop the mailing bag into any Australia Post box or your local post office. Take note of the Article ID to track your return.

REMEMBER!

- Return your item within 14 days of purchase.
- Items must be unworn and in original condition with tags attached.
- Returns will be processed within 2 days of reaching us and you will receive an email confirmation.
- For all faulty items please email us on info@bond-eye.com.au.

STILL HAVE QUESTIONS?

Email us on info@bond-eye.com.au or call +61 2 9700 8728.