

## Earthlid Q&A

### **What do I tell the coffee house when I arrive with Earthlid?**

-Show them the Earthlid and let them know you have a reusable lid and don't need the disposable plastic lid. Check our website at [www.highwave.com](http://www.highwave.com) for more information on the plastic lid this replaces.

### **Does this fit on all paper coffee cups?**

-**Earthlid** is designed for 12, 16, 22 oz paper coffee cups. Most paper cups are around 90 mm (3 1/2 ") rims and works on 87- 93 mm.

### **What is the best way to add the lid?**

-Keep paper cup on a counter or table. Place the palm of your hand over the vent side and add **Earthlid** on the rim of the cup. Now move the lid slowly forward to stretch it over the rim. Make sure the entire lid is secured on the rim of the cup.

Baristas can use this method to avoid touching the drink side if adding it on a cup for a customer. Use with caution as coffee can be HOT as warned on the strap.

### **How do you seal it?**

-Rotate the strap and press in the plugs. This is easier if the plug is at a slight angle & only while the coffee is on a flat surface. The moisture of the hot coffee or tea makes it easier to seal.

### **How do I cool off a " too hot coffee"?**

-With strap in drinking mode, just blow into the drink hole until coffee is not too hot. Caution, the air exiting the vent hole is very hot.

### **Is this leak tight on every cup?**

-Every paper cup brand is different. Use with caution always. Any cup maker can make a new size anytime... so use with caution on any new cup style you encounter in your travels.

### **Does this work on styrofoam cups?**

-No, some cups look like paper cups but are styrofoam and the rims will be mushy and may fail.

### **The top of the Earthlid rises when sealed on very hot coffee, is this normal?**

-Yes, the patented design feature takes pressure off all the seals. A hot coffee agitated will also raise the top letting you know ...it's hot. Always unplug the vent hole to lower the pressure for transport and re-plug or leave it resting on the vent hole.

### **Can this survive a counter top knockdown when sealed?**

-Yes, if sealed properly and always use with caution.

### **Can Earthlid be used to eliminate straws?**

-**Yes...** **Earthlid** fits on a regular beverage cold cup to replace the plastic top and straw.

### **Additional Tips?**

-To keep it extra hot, seal the vent hole and use the slot behind the drink hole to locate the end of the drink side strap for measured sip. Unplug for normal flow, the plug rests on hole to manage heat.