

Powered Cart

Standard Limited Warranty

What You Can Expect

DataCart™ are manufactured with the highest industry quality materials and standards for maximum durability. All **DataCart™** products are individually inspected and quality-checked before shipment. Should any of our products fail due to any inherent defects in the product itself, we will gladly repair or replace as covered under our warranty.

What Is Covered

DataCart™ a division of Lund Industries, Inc. warrants its products to be free from defects in materials and workmanship for a defined time from the ship date.

- **Mechanical Parts:** (3) Years
 - *Mechanical Parts include the base, casters, column, lift, worksurfaces and mechanical accessories such as: baskets, drawers, shelving, brackets.*
- **Electrical Parts:** (2) Years
 - *Electrical parts include the cart's internal power supply (except battery) and power cables.*
- **Batteries:** (3) Years
 - **DataCart™** warrants its Lithium Iron Phosphate batteries for the DCT-6 Series carts per the manufacturer as follows:

From the date of shipment, three years full coverage or period of cyclic use described below, whichever comes first.

Capacity retention is guaranteed for the first three years of warranty coverage or when the sum of the discharge (Ah) for the PSL series battery equals 1600 times the rated capacity (Ah) of the battery, whichever occurs first.

Conditions:

- *The warranty is invalid if the battery has been subject to misuse, abuse or physical damage.*
- *The battery will be determined to be defective if it fails to deliver less than 60% of its rated capacity during the warranty period, subject to the conditions listed below:*
- *The residual battery capacity is determined by:*
 - 1) *Fully discharging the battery to 0% SOC to 1C or less*
 - 2) *Fully charging the battery at the recommended voltage and rate for a minimum of 24 consecutive hours*
 - 3) *Fully discharging the battery to 0% SOC at 0.5C or less and 73°F (23°C)*
 - 4) *The percentage of rated capacity is calculated as:*

- *Percentage of rated capacity (%) = [(IC/5) * hours to discharge] /C rated] * 100*
- *Where: C rated = Rated Capacity (Amp Hours) IC/5 = C rated/5 (Amps)*
- *The PSL battery selected by the user must be of the correct size, design, and capacity for the intended application. Failure to do this will invalidate the warranty.*
- *The battery should be installed and operated at a temperature not exceeding the batteries design limits as published in the specification sheet issued at that time.*
- *The batteries should be paired with a suitable designated charger for lithium iron phosphate batteries. Incorrect selection of charger and/or failure to follow the correct charging regimen will void the warranty.*
- *Battery annual maintenance records must be kept manually or electronically and made available as part of any warranty claim. The failure to keep such records will nullify the warranty.*
- *User agrees to make accessible the batteries under warranty to Power-Sonic or its' authorized representative for inspection at reasonable hours and time intervals.*
- *The warranty shall be voided if the battery becomes unserviceable due to: fire, freezing, abuse, neglect, repair, alteration or modification or any act of God.*
- *Installation of the batteries must be performed by suitably qualified technicians and in accordance with proven acceptable practices or the warranty will be voided.*

Warranty Specific Information

1. This Standard Limited Warranty applies to all **DataCart™** products.
2. The **DataCart™** warranty does not cover damage, defects, or operational malfunction due to the following conditions but not limited to: abuse, loss, negligence, accident, misuse accident, unauthorized service or repair, damage from electrical power problems, shipping damage and/or product modification.
3. Computers and computer peripherals are not included under this warranty.
4. This limited warranty is extended only to the original purchaser and is non-transferable.

Customer Support

If during the warranty period the product proves to be defective, **DataCart™** will work with the customer to resolve the issue utilizing the following (4) Step Fulfillment Practice.

1. Phone Support: (847)459-1460 – Ask for **DataCart™** Technical Support
 - a. Available Monday – Friday, normal business hours Monday – Friday 8:00 – 4:30pm (CST).
 - b. 24/7 Support is available by contacting Contact Support on our web-site at: www.data-carts.com/pages/support

If **DataCart™** Technical Support cannot resolve the issue, **DataCart™** will resolve the issue with one or a combination of the following actions:

2. Ship Replacement part;
3. Factory Repair (when necessary)
 - a. **FACTORY REPAIR IS CONSIDERED THE OPTION OF LAST RESORT.**

Disclaimer

THE WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE. *DataCart*[™] DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE.

EXCEPT FOR THE OBLIGATIONS SET FORTH IN THIS WARRANTY STATEMENT *DataCart*[™] SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR LOSSES IN PROFITS, LOSSES IN REVENUE, LOSSES IN SAVINGS, LOSSES OF DATA, DOWNTIME, COSTS OF CAPITAL, COST OF REPLACEMENT EQUIPMENT (TEMPORARY OR PERMANENT), COSTS OF TIME, THIRD PARTIES' CLAIMS OR INJURY TO PROPERTY.

Limit of Liability

The limit of the liability of *DataCart*[™] to repair its product after a reasonable amount of time and a reasonable number of attempts shall be the replacement of the *DataCart*[™] product or a refund of the original purchase price of the computer product. The decision regarding replacement versus refund shall be at the sole discretion of *DataCart*[™]. The above options are the only remedies for any perceived breach of warranty by *DataCart*[™]. In states that do not allow limitations on implied warranties or on the length of implied warranties, the above limitations may not apply to you. In states that do not allow for the exclusion or limitation of incidental and consequential damages, the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights. To determine other rights you may have, review your applicable state laws.