



Nitetronic America LLC
 1300 W. 9th Street
 Upland, CA 91786
serviceUSA@nitetronic.com

Nitetronic America LLC – Warranty Service Request Form

To receive a Return Merchandise Authorization (“RMA”) number for warranty service, please fill out this form and submit it by email to Nitetronic within One (1) Year from the date of original retail purchase. No warranty claim will be processed without a Warranty Service Request Form, RMA number, and proof of purchase. Once an RMA number has been issued, please write it on this form. Include this completed form with RMA number, plus proof of purchase, in your package and ship to:

Nitetronic America LLC
 1300 W. 9th Street
 Upland, CA 91786

Email:
serviceUSA@nitetronic.com

Please discard the outer pillow case before shipping. Please allow two (2) weeks from our receipt of your pillow for processing of warranty claims.

Full Name:	
Address:	
Email:	Phone:
RMA Number:	Order Number:
Date of Purchase:	Place of Purchase:

Inspection Checklist

	Yes	No
Is proof of purchase provided?		
Do you have original packaging?		
Is pillow in working condition? (test it by demo, refer to the instruction on Nitelink2 app)		
Do you have the AC power supply?		
Is the tube intact to both the control unit and pillow?		
Is the inner pillow cover undamaged?		
Is the wrap on inner pillow cover intact?		
Does the power and Bluetooth button turn on?		
Reason for Warranty Claim:		