

RETURNS FORM

POCO
BY PIPPA

Fill in the form below and follow instructions for returning. Returns need to be made within 30 days of receiving your order. Exchanges cannot be fulfilled.

YOUR ORDER

Order Number

Style Name

Size

Colour

YOUR DETAILS

Name

Address

Email

Phone No.

Reason for returning

For returns within ROI, please return via DPD. Please pack up your item with tags attached and completed return form as failure to do so may mean we will be unable to process your return.

Log onto www.dpd.ie/returns, select CONTINUE AS A GUEST and complete the return and payment section in order to download your returns label. Please use your order number as the reference number.

Print off your returns label and attach to your returns package then drop off at a DPD pickup point which can be found at www.dpd.ie/pickup

Ensure to obtain a receipt when dropping off package and keep this safe until your return has been processed.

If we have made a packing error or sent you the wrong items please email hi@pocobypippa.com and we will be in touch.

For International Returns please return your item with tags still on along with the returns form by registered post to:

POCO
PO BOX 12801
DUBLIN 24

Please note return fees apply and are non-refundable.

We advise to try shoes on a carpeted surface until you are certain you are keeping them. Shoes should be returned unmarked and in their original, undamaged shoe box as this is considered part of the product.