



## HAIR CARE

### MAINTENANCE

To maintain your hair extensions in the best possible condition, it is important that you follow the following advice and procedures:

- Shampoo your hair at least twice a week using the recommended products and procedures, we recommend non protein/oily products, **Platinum Lockz** Deep Moisturising Shampoo, Deep Moisturising Conditioner, Leave In Moisturiser, Intense Hydrating Treatment and Shine Spray. **DO NOT USE ANY PRODUCTS WHICH ARE OIL BASED**

It is important that you **ONLY** use Professional haircare products as prescribed to you by your stylist!

**DO NOT USE A PROTEIN TREATMENT.** If you use a Protein Treatment your hair will become very dry.

- Never use Oil's such as Tea Tree Oil or Almond Oil, Orange Oil, Coconut Oil or any other oil for that matter, as it can significantly affect the bonds of your hair extensions and cause premature slippage of your extensions.
- Before washing your hair, gently detangle your hair using a professional detangling brush to separate your extensions.
- After wetting your hair, gently shampoo your scalp and between the extensions, then squeeze shampoo through hair from roots to ends. **DO NOT** massage or rub hair otherwise matting may occur. Always wash your hair from the roots to the ends in one direction to avoid tangling.
- Rinse thoroughly using clean running water and squeeze gently removing excess.
- Apply the recommended conditioner throughout your mid-lengths and ends, gently detangle using your fingers only, and leave on for the recommended time.
- Rinse thoroughly again.
- After washing, gently squeeze excess water from the hair and apply your prescribed leave-in conditioner, then gently separate the individual extensions before drying, this will prevent them from tangling.  
Make sure to always dry the bonds of your hair – this will ensure they longevity of your extensions between refit appointments.

- If your hair is very oily/greasy you may lose some hair extensions. It is recommended visit your stylist again within 4-6 weeks of your initial appointment to ensure all extensions are secure in your hair.
- Tie hair in Plait at night this stops any matting.
- Shine Spray and professional hair oils are only to be used on midlengths and ends of hair extensions – applying these products anywhere near the scalp or bonds of the extensions can cause premature slippage.
- When your extensions are first installed, you may experience a tightness feeling on your scalp and slight itching. If you experience any itching on your scalp after the first week, it could be a build-up of product and oils on your scalp. Simply wash your hair thoroughly and dry the bonds of your extensions with the instructions provided above.
- To create 'beach waves' in your hair extensions, apply mousse or a sea salt spray as recommended by your stylist in damp clean hair, braid hair then allow to airdry – be sure to have dried the bonds of your extensions first.
- Please contact us your stylist should wish to have your extensions removed. Removing your extensions yourself can cause damage to the extensions and your own hair. We recommend that you have your extensions removed and refit every 6-8 weeks, or as recommended by your professional hairdresser.
- Sleep with your hair in a loose braid or plait to avoid friction and frizz while sleeping. This will also prevent tangling. Always brush your hair in the morning, starting at the mids and ends and gently working your way towards the scalp. Never brush the bonds of your extensions as this can cause damage to the bonds of your extensions and your natural hair.  
Hold your opposite hand firmly on the bonds of the extensions as you gently brush to avoid any unnecessary tension.

**MAKE SURE TO ATTEND YOUR REGULAR MAINTENANCE  
APPOINTMENTS AS RECOMMENDED BY YOUR STYLIST**

## EXTENSION CARE BEFORE AND AFTER ACTIVITIES E.G SWIMMING

- Prior to swimming, you should thoroughly saturate your hair in clean running water. Apply a liberal amount of leave in moisturizer or conditioner to your saturated hair prior to entering a pool or the beach. After swimming, be sure to wash your hair thoroughly as instructed above. This will ensure that any hard minerals like salt, or chemicals from pool water is removed from your extensions as soon as possible, returning your hair extensions to their usual softness, and will prevent discolouring caused by hard water.
- If engaging in an activity that requires tight headgear, please be aware that some of the extension bonds may become flat and soften under the heat and pressure of your headwear. Please be gentle removing the head wear, and give your head a good shake to loosen the extensions from the scalp.

*Under no circumstances do we recommend the loosening of any tight headgear.*

## GENERAL CARE

- Always dry hair thoroughly (**DO NOT SLEEP WITH WET HAIR**)
- Always have a qualified hairdresser apply any colours to your hair. This should be done prior to installation, and should only ever be coloured darker with semi-permanent professional hair colours. Hair extensions should never be bleached as they have already gone through multiple chemical processes in the factory during their manufacturing. Bleaching hair extensions can cause irreparable damage to the hair. Perming is not recommended on hair extensions.
- Hair extensions should not be coloured or toned while installed in your hair.
- Electric curling tongs, straighteners can be used on hair extensions, however a maximum heat of 180 degrees Celsius is recommended
- Never iron over the bonds of your hair extensions as the excessive heat can cause irreparable damage to the bonds and cause your extensions to fall out prematurely.
- Regularly brush hair from the mid-lengths and ends of your extensions, working your way gently towards the roots, in one continuous motion with each brush. Do not tease roots as this can cause damage to your extension bonds.
- Only use metal free hair ties on your hair to prevent damage.

## TIPS

- Do not wash your hair for the first 72 hrs after application.
- Avoid hair care that contains solvent, silicon, parabens and sulphates and avoid applying conditioner, treatments to serums directly to the bonded areas.
- Do not brush wet hair or use extremely hot water.
- Always brush with your recommended detangling brush and in small sections, from mid-lengths to ends first to prevent tangling.
- Maintenance of your extensions should be every 6 to 8 weeks, unless specified by your hairdresser.

**Platinum Lockz and \_\_\_\_\_ are not responsible for any damage to hair or bodily harm that may occur due to improper use and/or application and removal of these extensions.**