FAQs for Genie Universal 2-Button Remote

1. **How many different openers can you control with the Genie Universal 2-Button Remote?**

   With the Genie Universal 2-Button Remote, you can control a combination of up to 2 different garage door openers and/or receivers. Each of the 2 buttons on the remote programs individually of the others so having multiple brands of openers controlled by a single remote is not a problem.

2. **Does this remote come with a visor clip or keychain option?**

   The Genie Universal 2-Button Remote comes standard with a visor clip.

3. **Are the buttons on the Genie Universal 2-Button Remote pre-programmed?**

   Each of the 2 buttons on the Genie Universal 2-Button Remote are pre-programmed with Genie Intellicode® technology. If you are working with a different type of opener, this is no problem! You can easily change the buttons to your preferences. See your remote instruction for further details.

4. **What kind of batteries does the Genie Universal 2-Button Remote use?**

   The Genie Universal 2-Button Remote uses a single CR2032 coin cell battery. You can access this battery by removing the phillips head screw on the back of the remote with a screw driver and then use a small coin (if needed) to pop open the case.

5. What openers are compatible with the Genie Universal 2-Button Remote?

The Genie Universal 2-Button Remote can control the most popular brands of rolling code garage door openers and gate receivers such as Genie®, Overhead Door®, Chamberlain®, Linear®, Wayne Dalton®, plus many more!

Overtime, we will implement additional manufacturers which means the compatibility list can and will change.

Check our website for updated compatibility!

6. Will the Genie Universal 2-Button Remote work with ANY brand/specification?

For rolling code brands/specifications, no, the remote will not work on any other brands/specifications other than what is listed on the compatibility chart. This remote is not compatible with fixed code products.

7. How do I clear out the Genie Universal 2-Button Remote and return it to factory settings?

To clear any existing programming from the remote, press and hold down BOTH buttons at the same time – continue holding down both buttons until the GREEN LED blinks and goes out (@10 seconds). This clears any programmed openers from the remote and returns the remote to factory settings.

8. When working with Chamberlain®/LiftMaster®/Craftsman® Yellow Learn Button units, I am having trouble programming the universal remote to the operator head/receiver.

Be sure to use the instruction set specifically for a Chamberlain, LiftMaster, or Craftsman operator with the yellow learn button.

1. On remote, press and hold down both buttons at the same time – as soon as the RED LED begins flashing, immediately release both buttons (@5sec).
2. On remote, press the button of your choice four times.
3. When presses are complete, simply WAIT until the GREEN LED blinks and then goes out.
4. **On remote, press and hold down the button you just chose until the GREEN LED blinks and goes out again – then release (@5 seconds).**
5. On opener, press LEARN/PROGRAM button for 2-3 seconds and then release.

6. Press the remote button you chose ONE time. Opener will click.
7. On the opener, press the LEARN/PROGRAM button again for 2-3 seconds then release.
8. Press the remote button you chose ONE time again. Opener will click again.
9. Press the remote button again and the opener will activate.
10. Test the button - programming is complete.

TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press.

9. What is the trick when working with Marantec® products?

Use this remote with Marantec products only one when there are no other remotes or keypads (no other RF products) being used with the opener. There can only be a single 'fixed rolling code' programmed to a Marantec device. Each remote or keypad uses that same code. If you introduce the Genie universal remote to an opener that already has remotes and keypads programmed to it, it will erase the code inside those remotes and keypads and they will no longer operate (only your Genie universal remote will work). Only use the Genie universal 2-button remote when there are no other remotes or keypads programmed to the Marantec opener.