

KingsHaven Trade Program

Letter of Agreement

This KingsHaven Trade Program Letter of Agreement and any other written materials provided to Member (as defined herein) from time to time (collectively, the "Agreement") sets forth the terms and conditions of The KingsHaven Trade Program. The KingsHaven Trade Program and the Agreement are subject to change from time to time at the company's sole discretion. Once eligibility is met, and subject to the terms of this Agreement, members participating in The KingsHaven Trade Program will receive a membership discount on full-price merchandise purchased at the KingsHaven store or online at www.kingshaven.com.

Terms of Eligibility

An applicant who is an accredited home designer or building professional, will be eligible for participation in this Trade Program (and referenced herein as a "Member") upon approval by the company after presentation of the following:

- 1. A Business Card indicating the applicant's design profession or a design firm website listing the applicant's name.
- 2. A completed and signed application form: and
- 3. A copy of the applicant's Business License or Resale Certificate showing proof of a design-based business (with an additional signed Resale Certificate for each state where tax exemption is sought)

The company reserves the right for all membership determinations at our sole discretion.

Membership

Member's name and business address must be provided on the application. It is the responsibility of the member to notify the Company of any changes in his/her contact information. KingsHaven may discontinue the program at any time and at the company's sole discretion.

Discount

Once approved, a Trade Price List will be emailed to the new member. Discounts may not be combined with any other offers and cannot be applied to reduced price or sale merchandise. For online purchases, Member must activate his/her account and be logged into his/her account for discount to be automatically applied to full-priced item in Member's cart. (To activate an account online, add a Member number to existing account or create an account if Member does not already have one). Discount is not applicable toward purchase of Gift Cards. Trade Program discount is not redeemable for cash. KingsHaven reserves the right to change the discount amount on any applicable products within the Kingshaven Trade Program., in addition to deleting or adding product categories to the discount list.

Purchase and Payment Terms

To make a purchase in store, Member must present his/her KingsHaven Trade Program card along with an accepted form of picture ID (eg. Driver's license). To make an online purchase at www.kingshaven.com, Member must use the credit card registered to his/her KingsHaven Trade Program account to receive discount. Member may have his/her client pay for a purchase using the client's credit card or any legal tender. Member (or in accordance with the above rule, Member's client) will be responsible for payment of any an all taxes, service charges and other fees on the discounted amounts, in accordance with any applicable laws and regulations. Product returns are subject to applicable return policy and will be credited (as applicable) to the initial form of payment.

Tax-Exempt Purchases

A reseller license must be verified for each tax-exempt KingsHaven Trade Purchase. Most states also require a resale certificate to be filled out and submitted with every tax-exempt sale. Member will be required to use his/her credit card or other legal tender for any tax-exempt KingsHaven Trade Purchase.

Communication

KingsHaven Trade Program member will automatically be opted-in to receive Company emails for marketing purposes. Member may unsubscribe from marketing emails at any time.

By completing and signing the accompanying application and submitting the required eligibility documentation (as set forth above), Member confirms he/she has read, understood, and fully accepts and agrees to the terms and condition set forth in this agreement.