

# Bangor Vineyard Shed Tour and Experiences Terms and Conditions



## Vineyard Tour

### Changes and refunds

#### Customer chooses to cancel or change the date:

Full refund up to 24 hours prior (less 10% if booking via 3rd party). Credit for change of date.

Refund less \$35 cancellation fee per person for cancellation within 24 hours.

#### Bangor Vineyard Shed cancels or changes the date:

If Bangor Vineyard Shed determine the tour cannot proceed due to poor weather, we will notify you 24 hours prior to the tour time. You will have the option of a full refund, or credit for a change of date. You will also be offered the option of a 1.5 hr seated Wine Experience inside Bangor Vineyard Shed.

In the unlikely event that Bangor Vineyard Shed need to cancel a tour for reasons other than weather, a full refund will be provided to ticket holders.

### Minimum age requirements

We cannot serve wine to people under 18. This is an 18+ tour. Please bring ID as we may ask to see it if you look younger than 18.

### Responsible service of alcohol

Bangor Vineyard Shed ensures that alcohol served as part of this experience is done so in a responsible manner, and in accordance with the Liquor Licensing Act 1990. It is the responsibility of every customer to consume food and alcohol safely, according to their individual dietary requirements and medical conditions, including any food allergies or intolerances. We discourage any person with a medical condition affected by alcohol, or taking medication that is affected by alcohol, from consuming alcohol. We discourage pregnant women from consuming alcohol.

Please contact us ([info@bangorshed.com.au](mailto:info@bangorshed.com.au)) to discuss alternative options for food items if needed for medical reasons