



Carremm Controls Ltd
 3535 Laird Road, Units# 17-18
 Mississauga, Ontario
 Canada, L5L 5Y7

RMA FORM

To request an authorization number, please complete and submit the following form to carremm@carremmcontrols.com

Instructions: Mandatory fields are marked with an asterisk (*).

- Please complete and submit the following form to request an authorization number to return materials to Carremm Controls for a credit or an evaluation.
- Your request will be reviewed by Carremm Controls and Carremm Controls will provide a RMA number.
- Incomplete information will delay the processing of your return.
- This RMA form must be included with the product being return.
- Please ensure that the material is returned within 14 days of receipt of this RMA authorization number, otherwise it will be cancelled.
- **Proof of purchase must be supplied with the unit for a Warranty Request. (Copy of original Invoice shall be provided).**
- There will be a \$30.00 Minimum Processing Fee assessed if the Product is found not under Warranty or Not Defective.
- There is or may be a re-stocking fee of 25%, if all non-defective returns not in resalable condition.
- Assembled orders are subject to a higher restocking fee which will be determined upon inspection.
- An Estimation of Repairs will be given for items not under Warranty that require repairs.
- **This RMA form is in no way a guarantee of credit. If the RMA is approved after inspection a credit note will be issued.**

Please package your product securely and **SHIP PREPAID**, you are responsible for shipping charges and restocking fee.
 All **COLLECT** shipments will be refused.

Date:	
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Company Name:	
Contact Name:	
Contact #:	
Contact E-mail:	

	ITEM # 1		ITEM # 2	
Manufacturer:*				
Part #:*				
Serial #:*				
Original Invoice Number:				
Customer PO #:				
Warranty Request:*	YES	NO	YES	NO
Reason For Return:*				



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Returns Test out Form

**To be completed by Carremm Controls staff*

Item # 1		
RMA#		
MANUFACTURER		
PART NUMBER		
SERIAL NUMBER		
APPEARANCE		
REPORTED FAULT BY CUSTOMER		
TESTING NOTES		
RESULTS	<input type="checkbox"/> DEFECTIVE <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> SEND BACK TO SUPPLIER FOR EVALUATION <input type="checkbox"/> GIVE REPLACEMENT	<input type="checkbox"/> WORKS FINE <input type="checkbox"/> NOT UNDER WARRANTY <input type="checkbox"/> SEND BACK TO CUSTOMER <input type="checkbox"/> ISSUE CREDIT

Item # 2		
RMA#		
MANUFACTURER		
PART NUMBER		
SERIAL NUMBER		
APPEARANCE		
REPORTED FAULT BY CUSTOMER		
TESTING NOTES		
RESULTS	<input type="checkbox"/> DEFECTIVE <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> SEND BACK TO SUPPLIER FOR EVALUATION <input type="checkbox"/> GIVE REPLACEMENT	<input type="checkbox"/> WORKS FINE <input type="checkbox"/> NOT UNDER WARRANTY <input type="checkbox"/> SEND BACK TO CUSTOMER <input type="checkbox"/> ISSUE CREDIT

Tested by: _____

Tested Date: _____