Classical Conversations Returns

Please go to https://classicalconversationsbooks.com/pages/shipping-and-return-policy to see our complete return policies. Following is a brief outline of our return policies:

- 1. All returns must be shipped back to Classical Conversations at the individual's expense. We will replace any item that you receive in defective or damaged condition.
- 2. Any item you are not satisfied with can be returned for refund or exchange **up to 90 days from date of receipt** as long as it is received back at Classical Conversations in salable like new condition.

3. Items that cannot be returned are:

- a. Downloadable Files (MP3s, PDFs, eBooks, etc.)
- b. Pearson Testing Materials (SAT 10 booklets)
- c. Open Software, CDs, or DVDs and Tin Whistles (unless defective)
- d. iPad Apps (bought through Apple iTunes)

Please complete the information below and **include this form with your return shipment.** Please list the products needed in the notes section if you want an exchange. Please contact us at 910-684-5665 or at www.classicalconversations.com/support with any questions.

Please list the products you are returning.

Your Name:

Item Code	Qty Returned	Title	Reason Code

Return Reason Codes:

- 1 =Damaged/Defective Item
- 2 =Did not need for class
- 3 =Decided not to do CC
- 4 =Changed mind

Order Number:

- 5 =Ordered Wrong Item
- 6 = Dissatisfied with product content
- 7 = Exchanges and Other (Please explain in notes.)

E-mail address: Phone #: Returns Mailing Address: Classical Conversations Returns 255 Airtool Drive Notes Southern Pines, NC 28387		Phone #:		
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