

# Installation and Operating Instructions

## Door / Window Access transmitter

Model DW3-SS

### Installation

1. Mount the magnet on the door or window so that it clears the door jamb or window frame and does not interfere with normal door or window operation.
2. Mount the magnetic switch so that it is as close to the magnet as possible when the door or window is closed. Spacing should be less than approximately 1/4".
3. Mount the transmitter to the wall or frame with the supplied Velcro strips. You can also hang the transmitter on a nail or screw using the opening in the back of the case. Do not mount the transmitter itself to a metallic surface or range will be severely reduced.



### Operation

1. When the door or window moves enough that the magnet is separated from the switch, the red LED on the transmitter will light up. The transmitter will then send a signal to any Silent Call Signature Series Receiver activating the receiver. The transmitter will transmit for approximately five seconds and then stop until the door or window is closed. The door or window must be closed for approximately five seconds before the transmitter will reset and be ready to activate again.
2. Transmission range is determined by which Signature Series receiver you are using.
3. This unit is powered by two AA alkaline batteries (included) which should last a year or more, depending on use.
4. There is a yellow LED (low battery indicator) on the face of the transmitter that will light up when the battery is low and needs to be changed.

### Address Switch Settings

The Silent Call system is digitally encoded. All Silent Call receivers and transmitters are tested and leave the factory programmed to a factory default address. ***You do not need to change the address unless someone in your area has Silent Call products and they are interfering with your equipment.***

1. Make sure that all Silent Call transmitters in the area are turned off.
2. Located on the back of the transmitter case is a removable access panel. Remove the access panel and take out the batteries. Note that you MUST remove the batteries first or the switch setting will not take effect.
3. Locate the address switch on the transmitter circuit board that has 5 small dip switches. Set the switches to any combination that you want. For Example: 1, 2 ON 3, 4, 5 OFF. This gives your transmitter an "address". Note: Do not set the switches to the all "ON" or all "OFF" position.
4. Reinstall the batteries and replace the access panel.
5. Refer to your specific Signature Series Receiver instruction manual for programming your receiver to your newly changed transmitter address.

### Technical Support

For technical support on this or any other Silent Call product, please feel free to contact us. You can reach us by phone at 800-572-5227 (voice or TTY) or by Email at [support@silentcall.com](mailto:support@silentcall.com)

### Limited Warranty

Your transmitter is warranted to be free of defects in material and workmanship for five years from the date of initial purchase. During that time, the unit will be repaired or replaced free of charge when shipped prepaid to Silent Call Communications. This warranty is void if the defect is caused by customer abuse or neglect.



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