



RETURN FORM

You may return or exchange the items within 48 hours after you have received your order.

We expect the product(s) not to be worn or used in any other way and in original (new) condition, including all labels. Returns are at risk of the buyer.*

The withdrawal period will expire after 48 hours from the day on which you acquire -or a third party other than the carrier and indicated by you acquires- physical possession of the product(s).

Once we have processed your return, we will ship you the new requested item(s) or refund the amount paid by you.

We shall reimburse all payments, excluding the initial costs of delivery –

- If you have used the payment gateway while placing your order, a 5% deduction shall be made on the order value. This is the non-refundable commission that the payment gateway charges us.
- The refund amount (order value minus 5% deduction) will be credited to your chosen bank account within 7-14 business days after inspection of the returned items at our warehouse.
- If you have made the payment directly into our account through Internet banking (i.e. without using the payment gateway), there will not be deduction.
- The refund shall be made to your bank account within 7-10 business days after inspection of the returned items at our dispatch centre.

Please note that there will not be Cash refunds.

We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless expressly agreed otherwise; in any event, you will not incur any fees of such reimbursement

Would you like to exchange an item?

Please send the product that you would like to exchange and fill in this form with your new requested item(s). Please note, we will have to charge you shipping costs. (The exact cost will be conveyed to you by our Team)

1. Fill in your surname, order number and date of the return shipping:

Surname:

.....

Invoice Number:

.....

Date of return shipping:

.....

2. Choose a reason why you would like to return (not mandatory):

too big/small not what I thought item damaged else

Remarks:

.....

3. Indicate which item(s) you are returning:

Item name:

.....

Color /

version:.....

Size:

.....

Item Name:

.....

Colour /

version:.....

Size:

.....

4. In case of an exchange, please indicate which item(s) you would like to receive instead. Note: in case of shipping costs we will ship again after we received your payment for the new shipment:

Item name:

.....

Colour /

version:.....

Desired size:

.....

5. You can send the parcel including this form with sufficient postage to:

Moto Central,
346, Nana Peth,
Hindmata Chowk,
Navlakha Chambers,
Pune 411002
Contact: 9822449903