

RETURNS NOTE

wanna return something? it's easy!



Returns must be made within 14 days of receiving your order. Sale items can not be returned.

Exchanges can only be made for the same item in a different size or colour and only for Croatia.

STEP 1. The item must be in its original unused, undamaged and unworn condition with all tags intact.

STEP 2. Fill out this returns note and pop it inside of your parcel along with the item you're returning.

STEP 3. Send your parcel back to our returns address: BONAMIE LTD., Selska cesta 137, 10 000 Zagreb, Croatia. Shipping fees must be paid by the customer.

ORDER NUMBER

_ _ _ _

YOUR NAME

ITEM YOU'RE RETURNING

RETURN REASON

TOO BIG

TOO SMALL

DOESN'T SUIT ME

OTHER: _____

Once we have your items, please allow up to 10 working days for us to process your return request. We'll contact you **by email** to let you know we have processed your refund. In an unlikely event that an item returned to us does not comply with all the conditions mentioned above and on our website, the return will be rejected and the item returned back to you at your cost. To read all terms and conditions please visit: www.bonamie.co/pages/returns-and-exchanges