

Arborite 7 Year Warranty

The manufacturer warrants that Arborite Laminate, Arborite Panels, Arborite Doors and Arborite Solid Surface shall be free from defect for a period of 7 years from the date of manufacture.

The manufacturer warrants that, under normal use and service, the material and workmanship of its products shall conform to the standards set forth on the applicable technical data sheets for a period of seven (7) years from the date of manufacture. In the event that an Arborite product does not perform as warranted, the first purchaser's sole remedy shall be limited to repair or replacement of all or any part of the product which is defective, at the manufacturer's sole discretion.

This warranty applies only to product:

1. In its original installation; and
2. Purchased by the first consumer purchaser.

This warranty shall not apply to defects or damage arising from any of the following:

1. Accidents, abuse or misuse;
2. Exposure to extreme temperature;
3. Improper fabrication or installation; or
4. Improper maintenance.

NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE. UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE THIS PRODUCT, OR FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. NO FABRICATOR, INSTALLER, DEALER, AGENT OR EMPLOYEE OF WILSONART AUSTRALIA HAS THE AUTHORITY TO MODIFY THE OBLIGATIONS OR LIMITATION OF THIS WARRANTY. THE MANUFACTURER WARRANTS THAT ARBORITE VINYL DOORS SHALL BE FREE FROM DEFECT FOR A PERIOD OF 7 YEARS FROM THE DATE OF MANUFACTURE.

Product Returns

Stock items returned by a customer for credit, must be in an 'as new' or salable condition. All returned items must be pre-approved by Wilsonart Australia subject to the following charges and conditions:

- i) Where goods are returned by the customer, a restocking-fee of 10% (\$20 minimum) is applicable.
- ii) Where goods are picked up by Wilsonart Australia for return, standard delivery charges plus a re-stocking fee 10% (\$45 minimum) are applicable.
- iii) Notification of a return should be no later than 7 days after delivery date.

Non stock items, including cut to size, are NOT RETURNABLE OR REFUNDABLE.

Customers will be invoiced for the replacement of faulty stock and credited once the faulty items have been returned.

Project Pricing & Customer Service

For project pricing, samples, brochures, technical assistance or questions, please contact:

Wilsonart Australia Pty Ltd
350 Hume Highway
Somerton VIC 3062

Phone: 1300 683 667

Fax: 03 9333 8778

Website: www.arborite.com.au

Email: orders@arborite.com.au