



rockymounts
Lifetime Warranty

WE TAKE PRIDE IN PROVIDING A GREAT CUSTOMER EXPERIENCE AND MANUFACTURING PRODUCTS THAT ENABLE OUR CUSTOMERS TO GET THEIR GEAR TO THEIR NEXT GREAT ADVENTURE.

As of January 1st, 2014, RockyMounts products are covered for life to the original purchaser when used in accordance with the instruction manuals' assembly, installation, and use guidelines.

If you feel something broke before it's time; please email us at ride@rockymounts.com or call us at 800.873.1871. For the most efficient service, email a digital photo (we need this photo to verify the problem) of the product in question, a brief description of the situation, and your purchase receipt. Our techs will respond within one business day. Most of the time we'll replace the part in question, but we may ask for more clarification.

RockyMounts, Inc. warranty only covers RockyMounts, Inc. products. It does not cover theft, or damage to vehicles and/or equipment.

All products purchased prior to Jan 1st, 2014 are covered by a one-year warranty, see your product manual for details.