



BLUESTREAK CRYSTALS RETURNS FORM

Please complete the form below for any items that you wish to return to us for a refund.

Important Notes:

- Crystals will be counted by us, prior to any refunds being processed.
- Wholesale packs that have been opened must contain the correct number of crystals to be eligible for a refund.
- There is a 10% administration fee deducted from your refund for any opened wholesale packs that are returned. The administration fee is charged because a large number of crystals have to be checked and counted before they can be returned back into stock.

Your contact and order details		
Full Name:	Order Number(s):	Email Address:

Qty	SKU	Description	Reason Code*

*Reason for return codes:
A – Item not as expected
B – No longer required
C – Arrived damaged
D – Other (please add below)

RETURNS ADDRESS:

It is your responsibility that we receive goods back at our office in perfect condition, so we recommend that you pack them carefully and use recorded / tracked delivery to ensure they arrive back to us safely.

Please send your returns to our address below:

Bluestreak Crystals Ltd
M3 Mosquito Studios
De Havilland Court
Penn Street
Amersham
Buckinghamshire
HP7 0PX
United Kingdom