



## BLUESTREAK CRYSTALS RETURNS FORM

Please complete the form below for any items that you wish to return to us for a refund.

### Important Notes:

- Crystals will be counted by us, prior to any refunds being processed.
- Opened wholesale packs must contain the correct number of crystals to be eligible for a refund.
- There is a 20% administration fee deducted from your refund for any opened wholesale packs that are returned. The administration fee is charged as many crystals have to be checked and counted before they can be returned back into stock.
- For international returns (outside of the UK), please ensure you complete and attach a CN22 Customs Form to your parcel or import charges will be deducted from your refund.

Your contact and order details		
Full Name:	Order Number(s):	Email Address:

Qty	SKU	Description	Reason Code*

*Reason for return codes:
A – Item not as expected
B – No longer required
C – Arrived damaged
D – Other (please add below)

### RETURNS ADDRESS:

It is your responsibility that we receive goods back at our office in perfect condition, so we recommend that you pack them carefully and use recorded / tracked delivery to ensure they arrive back to us safely.

Please send your returns to our address below:

Bluestreak Crystals Ltd  
M3 Mosquito Studios  
De Havilland Court  
Penn Street  
Amersham  
Buckinghamshire  
HP7 0PX  
United Kingdom