



RETURNS/EXCHANGE FORM

At Lamington we endeavour to provide you with high quality, New Zealand made products which you love as much as we do. If for any reason you are not satisfied with your purchase, please fill in the following details & enclose it with the product you are returning to:

Lamington Design Ltd
7C Dallan Place, Rosedale,
Auckland 0632, New Zealand

We are happy to exchange your socks if they are the wrong size, wrong colour or you simply do not like them:

- All returns/exchanges need to be in an un-worn, un-washed and saleable condition with their labels and packaging. For hygiene reasons we are unable to exchange any socks/tights that have been tried on.
- All returns/exchanges need to be completed within 30 days of purchase.
- Proof of purchase is required.
- Items are returned and re-sent at customers expense, unless faulty. We recommend you return your items using a tracked courier service as Lamington are not liable for the loss of an item being returned.
- Please include a pre-paid self-addressed envelope if you are exchanging a product.
- We do not accept returns on sale items, end of line or seconds stock, however, we will happily meet our obligations under the Consumer Guarantees Act if any of our products are faulty.
- We will reimburse your shipping up to \$5 if your item proves to be faulty.

Date of Return ___ / ___ / ___ Date of Purchase ___ / ___ / ___

Place of Purchase _____ Order # _____

Customer Name _____

Address _____

Email _____ Phone _____

Please enclose proof of purchase with your return.

Reason/details of return/exchange _____

Need help? Call Lamington Customer Services 0800 Lamington