

## DEALER APPLICATION FORM

Please fill out and email completed dealer application form to sales@remark-usa.com along with copies of:

- Reseller's Permit/ License
- Federal Tax ID
- CA Resale Certificate (if applicable)
- Business License

### GENERAL INFORMATION

Company Name: \_\_\_\_\_  
Company shown on seller's permit or business license

\_\_\_\_\_  
Company DBA / Fictitious Name

Main Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Warehouse/ Shipping Address (if different from above): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Main Phone: \_\_\_\_\_

General Email: \_\_\_\_\_

Website: \_\_\_\_\_

Main Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_ E-mail: \_\_\_\_\_

Secondary Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_ E-mail: \_\_\_\_\_

Registered State: \_\_\_\_\_ Resale Number: \_\_\_\_\_ Federal Tax ID (EIN #): \_\_\_\_\_

Date Business was Established: \_\_\_\_\_

### COMPANY TYPE Check one:

Sole Proprietorship: \_\_\_\_\_ Partnership: \_\_\_\_\_ LLC: \_\_\_\_\_ Corporation: \_\_\_\_\_ Other: \_\_\_\_\_

### BUSINESS TYPE Check all that apply:

Store Front: \_\_\_\_\_ Retail Sales: \_\_\_\_\_ Online Sales: \_\_\_\_\_ Wholesale Dist.: \_\_\_\_\_ Installation Services: \_\_\_\_\_

### VENDOR REFERENCES

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_ Tel/ Email: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_ Tel/ Email: \_\_\_\_\_

## TERMS & CONDITIONS

### PAYMENTS

- All orders must be paid prior to shipment unless otherwise noted
- Methods of payment may vary depending on account type. Generally Accepted: Company Check\*, Bank Check, ACH, PayPal, and VISA/ MC. \*all returned checks are subject to a \$30 fee, and change in payment method may be enforced
- No COD
- Delays in payment may result in delay of future orders
- Any credits will be issued as credits on file and applied to future invoices

### SHIPPING

- Default is shipping using REMARK's carrier network for small package and LTL. Customer will be billed accordingly. Our standard shipping preferences for small package are: FEDEX Ground, Residential when applicable, insured for invoice amount, signature required. LTL is palletized, insured, and non-stackable
- We do allow for dealers to provide their FedEx or UPS account information, and we can process as Bill Third Party if desired. Using this method requires dealer to provide written information on preferences for shipments: insurance amount, signature required, mark Residential, tracking info sent to specific email, etc...
- Any changes in shipping account numbers, preferred shippers must be sent via email, and with 15 days' notice
- Domestic drop shipments are accepted, \$12 per REMARK invoice
- International drop shipments are possible but not preferred as invoice docs are needed. If we create the invoice, costs will be listed a dealer's purchase price
- Will call is by appointment only, M-F 9:30AM - 5:30PM
- Freight shipments are only allowed to be setup by REMARK unless otherwise agreed upon
- Each product is inspected and all merchandise is packed carefully before it leaves our facilities in new condition unless otherwise noted
- Damaged shipments should be checked in the presence of the carrier, and noted immediately. All claims for damaged or loss to your shipment must be made with the carrier. Please keep all shipping cartons and packing material for carrier inspection.
- Claims for shortage of items or damaged shipments must be made within 24 hours from the time the item is received.

### GENERAL POLICIES

- New purchase order must be sent to **orders@remark-usa.com**
- Cancellations must be done via email and a confirmation response must be provided by REMARK to confirm
- No Returns unless Authorized by REMARK and RMA issued
- Approved returns are subject to a 20% restocking fee
- No returns will be accepted after 60 days of invoice date Shipping and dropship fees are non-refundable
- Special order items cannot be returned, exchanged, or refunded
- Special order items cannot be cancelled after 10 business days of purchase order date
- Any requests for changes, edits, or modifications to existing purchase orders must be sent to **orders@remark-usa.com**

### WARRANTY

- All warranty claims are subject to inspection by REMARK at our facility
- Limited Warranty only applies to the original purchaser of the product
- REMARK is not responsible for fitment issues on non-US spec vehicles as all products are developed on US spec models
- Product finishes are not covered under warranty and considered wear & tear
- No warranty whatsoever will be valid if the defect was caused by abuse, negligence and/or mishandling. That includes weather conditions, natural disasters, any road/off-road conditions, and any accidents/collision you were part of.
- Acidic cleaning products or steel wool are not to be used unless by a trained professional. Some chemical cleaning products may damage the product and/or finishes.
- Wear and tear (the damage that happens to our product in ordinary use) is not covered by our limited warranty.
- Improper installation or misuse of the product may lead to failure and damage to both product and vehicle. The user assumes all responsibility.
- All products are intended for use off-public streets and highways. Vehicle manufacturer warranty may be voided should any modification(s) or removal(s) of OEM(factory) components are determined.
- Federal and state law may prohibit the removal, modification or rendering of any device affecting vehicle emissions or state regulated decibel limits. It is the customer's responsibility to be aware of federal, state and local laws. User assumes all cost and risks associated with purchase and installation of aftermarket components. REMARK is not responsible for any fees, fines, or any type of penalties you have received from any authority.
- Buyers are responsible for all return shipping fees unless otherwise noted
- REMARK does not cover any installation, un-installation, labor fees, or related

**AGREEMENT**

By signing below I agree to the terms and conditions as per the REMARK wholesale dealer agreement

**Name of Applicant:** \_\_\_\_\_ **Title:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_