

# WARRANTY CLAIM



Date: \_\_\_ / \_\_\_ / \_\_\_

Dealership: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Farmer Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Original Order Number: \_\_\_\_\_ Date of Order: \_\_\_ / \_\_\_ / \_\_\_

Point Model: \_\_\_\_\_ Quantity Claiming: \_\_\_\_\_

Implement Make & Model: \_\_\_\_\_ Breakout: \_\_\_\_\_

Description of Issue:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ Hectares Worked: \_\_\_\_\_

Type of Country:    Sand                      Clay                      Loam  
(Please circle applicable)

Working Conditions:    New Ground    Fallow    Stumps    Stones    Dry    Moderate    Wet  
(Please circle applicable)

Signature: \_\_\_\_\_

All fields must be completed before warranty can be processed. Maxipoint offers a replacement only warranty up to 12 months after delivery. Maxipoint will only replace faulty products; no refund payment will be made by Maxipoint. Freight on replacement points will be free of charge to the dealership. Faulty points to be held at dealership for return or pick up by Maxipoint sales rep. If returning, Maxipoint pays freight on return of any faulty points.

#### Warranty Procedure

1. Fill out and return warranty claim for to Maxipoint
2. If Maxipoint approve the claim the dealer can a) Place a new order for replacements  
b) Get a credit for faulty parts
3. Replacement order will be dispatched immediately; Maxipoint pays freight on all replacements.

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#### Maxipoint Admin Use Only

Claim Number: \_\_\_\_\_ Authorized: \_\_\_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_

Notes: \_\_\_\_\_