



Technology and Tradition
Together on the Water

RA # _____ (for office use)

WARRANTY REQUEST FORM

Customer Name: _____

Address: _____

Phone Number: _____

Email: _____

Store where purchased: _____

Date of Purchase (Please attach proof of purchase): _____

Paddle _____ Size _____

Explanation for request for return/warranty: _____

Our products have a one-year warranty from date of purchase against defects in material and craftsmanship. Defective products will be repaired or replaced at the discretion of KIALOA. Damage due to wear and tear or misuse can be repaired at a reasonable charge. Customer must arrange and pay for shipping a return. When we receive your return, we will inspect it and determine if it qualifies for a warranty or needs to be repaired or replaced. If the return is deemed a warranty issue, we will repair or replace the paddle at our cost, including return shipping. If the repair is not covered by warranty, we will contact you with a repair and shipping quote.

Please include this completed form with your return. Proof of Purchase within one year is required. Please ship all warranty requests to the address below:

KIALOA PADDLES
Attn: Warranty/Repair Dept
17520 147th St. SE
Monroe, WA 98272