

A close-up photograph of a dark, textured fabric surface, possibly a tent or outdoor gear, covered with numerous small, clear water droplets. The droplets are scattered across the fabric, with some larger ones in the foreground and smaller ones in the background, creating a bokeh effect. The lighting is soft, highlighting the texture of the fabric and the clarity of the water.

solbrella™

Maintenance & Cleaning Guide

Sold exclusively by  **alpinespas™**

OVERVIEW

We pride ourselves on using only the highest grade of 100% Solution-dyed acrylic fiber supplied from **RECASENS'**, Spain, who have been providing high quality shade solutions since 1886. The RECASENS' acrylic canvases have a high durability, however, the dust particles, air pollution, organic materials, and dirt in general, can damage the canvas and cause premature aging. Therefore, to fully enjoy the protection offered by RECASENS' canvases, it's essential to carry out a periodic maintenance schedule.

Please take your time to thoroughly read through this guide before attempting to clean your umbrella.

LOCATION

It's advised to carefully select the location for your Solbrella Cantilever Umbrella to encourage less cleaning and maintenance. Installing it near or under trees, hedges or general foliage will encourage dirt, pollen, bugs, and bird droppings to come in contact with your umbrella. This will increase your maintenance and cleaning requirements and may cause accelerated aging. Avoid installing your umbrella near an outdoor fireplace or BBQ as smoke, and cooking bi-product can cause staining and wear.

GENERAL CLEANING

Canvas:

Getting into the routine of regularly removing organic matter from the canvas, cover and frame will help maintain your umbrella for years to come!

The most effective method for maintaining your umbrella canvas is to clean it once a month with water from a low-pressure hose, to avoid dirt accumulation into the fabric. It is very important that after cleaning with water, the canvas should be completely dry before packing away the umbrella.

Frame:

Wiping down the frame and ribs with a mild dish washing liquid and a wet microfiber cloth will help prevent organic build up and reduce the need of deeper cleans.

If you find calcium build-up on your umbrella frame, you can use a 1:10 part white distilled vinegar to water solution (Example - 50ml vinegar + 500ml water) Before you apply the solution, you should always test the solution on an inconspicuous area of the frame before applying to ensure it doesn't discolor the finish. Thoroughly dry the frame afterwards.



PREVENTING STAINS

The best prevention to stains is to purchase a umbrella cover. Utilizing a cover will maximize the lifespan of your canvas and frame. Regularly following the maintenance & cleaning schedule will also help prevent stains and encourage a healthier canopy. It is recommended that you use the 303® Mold & Mildew Cleaner + Blocker & 303® Outdoor Fabric Guard will help produce a barrier to prevent dirt, mildew, and bird droppings from causing stains in the first place.

REMOVING STAINS

Brush off excess dust and dirt with a soft brush. NEVER brush with stiff brushes as this will damage the water repellent finish. Prepare a solution with 10% household bleach, 20% of solvent-free neutral detergent and 70% water. Apply the solution onto the fabric, leave on between 15 and 20 minutes maximum. Rinse with a low-pressure garden hose several times, otherwise the bleach residue will remain on the canvas, and with the combined action of the sun, could damage the fabric.

Allow to air dry until the canvas is completely dry. Repeat the process if necessary.

To protect the environment, be sure to effectively follow local council guidelines when using chemicals in water solutions as it can be harmful to animals and plants.

WATERPROOFING

Our 300g canvas has an incredible 1000mm water resistant rating, which means you can continue to enjoy the protection from your Solbrella Cantilever Umbrella all year around. Over time the water resistance of your umbrella will be reduced by weathering and cleaning products. To ensure you keep the water resistance of your umbrella, apply 303® Outdoor Fabric Guard to the canvas after following the 'Removing stains' cleaning procedure. You may also want to apply 303® Outdoor Fabric Guard in your 'yearly' cleaning schedule to help maintain water repellency, maintain colorfastness, and greatly increase stain resistance.



2. CLEANING & MAINTENANCE SCHEDULE

MONTHLY

- Gently rinse the canvas and cover with water from a low-pressure garden hose, then air-dry the canopy
- Wipe down the frame & ribs with a damp microfiber cloth.
- Make sure the frame & ribs are air-dried before closing the umbrella.

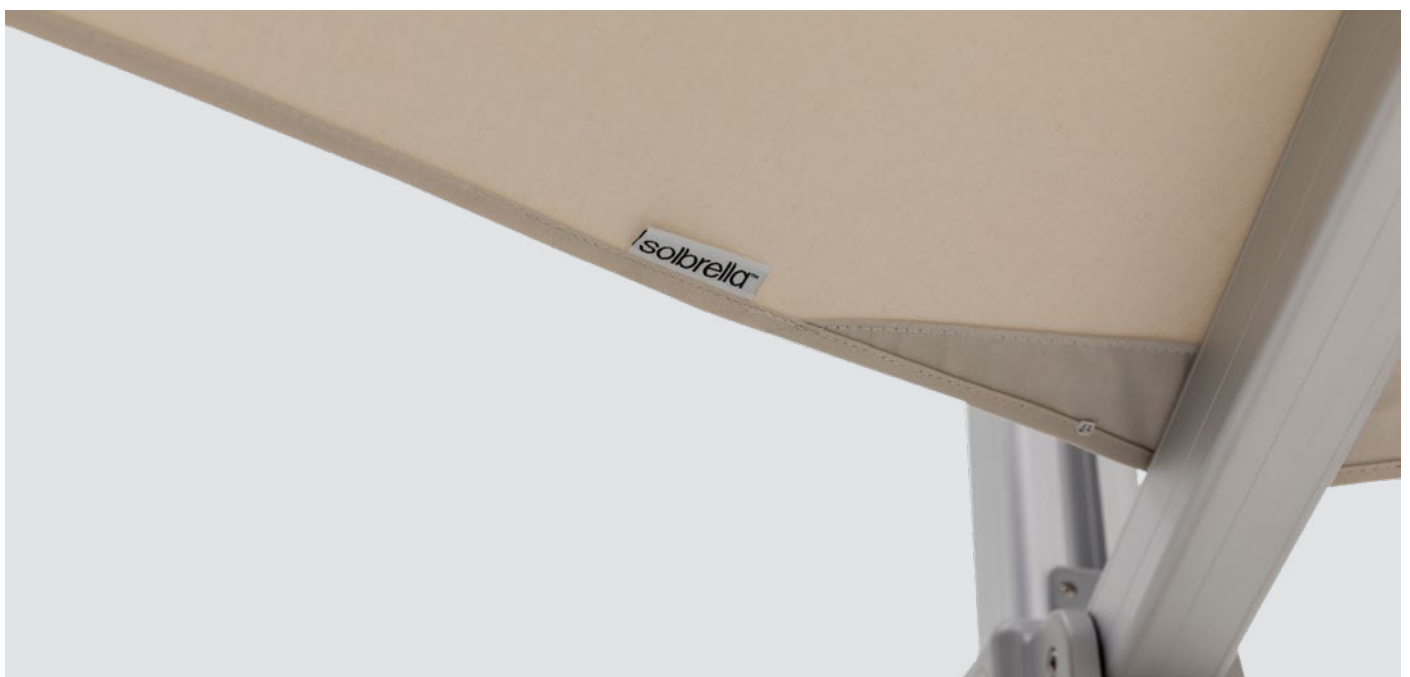
SEASONALLY (EVERY 3 - 4 MONTHS)

- Inspect the canvas for potential mildew or fungal growth. The earlier you can catch any form of growth, the easier it will be to remove. Use the 'Yearly' cleaning procedure if any mildew is found.

YEARLY

- Gently wash the canvas and cover using a mild soap (dish washing liquid) and warm water solution (no more than 40C) = 1/3cup + 5L water. Use a soft brush or sponge to gently scrub the canvas and cover. Thoroughly rinse it off using water from a low-pressure garden hose to remove all traces of soap, then air-dry the canvas and cover until they're completely dry.
- Inspect and apply CRC to the crank handle mechanism and the stainless-steel tension cable (Madrid only). It's advised to remove the canvas before doing this to prevent excess spray land on the canopy.
- Thoroughly wipe down all frame ribs and components while the canvas is removed.
- Inspect all fixtures, bolts and screws are tight.
- Apply a coat of 303® Outdoor Fabric Guard to maintain water repellency, maintain colorfastness and greatly increase stain resistance.

If you intend to only use the umbrella seasonally, it is advised to clean, dry, and store the umbrella in a PE bag in a warm, dry area such as in the garage rafters.



WARNINGS

- Do not use in high winds or extreme weather.
- Avoid installing under trees/bushes (Excess tree foliage, seeds, pollen, bird dropping, etc may result in premature deterioration)
- Do not leave the umbrella open unsupervised
- Avoid allowing dirt, spider webs and other environmental debris to build up.
- Do not use excessive force when opening, closing & turning the umbrella.
- Do not install on an uneven or loose surface.
- Do not install near power lines
- Avoid turning or tilting in winds while the canvas is open as it may result in loss of control. Lower the canvas before turning or tilting.
- Do not use cleaning chemicals which are not stated in this guide unless they have been recommended by Solbrella or Alpine Spas.
- Do not use a hard bristled brush to clean the canvas & cover.

We recommend 2 people to install and remove the canvas and frame for cleaning & maintenance.

WARRANTY

10 Year Fabric Warranty

Our umbrella fabric is warrantied for 10 years against rot, deterioration, or loss of strength from normal usage & conditions.

5 Year Structural Warranty

The structure is defined as the umbrella frame, & fabric support structures and is warrantied for five years from the date of delivery, against failure in structure due to faulty workmanship or materials, subject to the standard Alpine Spas exclusions & limitations expressed in this warranty.

Cantilever Umbrella Warranty Exclusions

The Warranties will not apply in the following circumstances:

- Damage due to misuse or improper maintenance
- Damage due to extreme weather events
- Natural fading due to exposure to sunlight
- Damage caused by flooding.
- Damage caused by installation on an unsuitable surface.
- Damage caused by third party carriers or installers.
- Damaged caused by Movement of the umbrella once fully assembled
- Surface Rust that develops overtime on steel hardware components is expressly excluded from this warranty

Commercial Warranty – 3 Years Structural, 5 Year Fabric, parts only no labour.

Notes

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CONTACT INFORMATION

If you need assistance, please get in touch via phone or email.

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service@alpinespas.com.au **1800 99 33 88**

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