



PANTHEON

## Returns Form

**Order Number:** \_\_\_\_\_

Your order can be returned partially or fully in the form of store credits within 10 business days (Singapore) from receipt of return parcel. Simply fill up this form and follow the instructions below.

No.	Descriptions	Qty	Reason Code

Let us know why you'd like to return your pieces so we can strive to serve you better. Enter the reason codes denoted in alphabets:

A) It does not fit me.

B) It does not look like the website photo.

C) I do not like the workmanship.

D) I changed my mind.

E) Incorrect item was sent.

F) Others: \_\_\_\_\_

1. Jewellery must be presented in its original unused condition, sealed with tamper-proof tags, cards, boxes and/or pouches and this Returns Form when you return it in the mail.

2. All earrings and sale items will not be eligible for returns of store credits.

3. Return postage fees will be borne by the buyer and we do not bear the consequences of lost or damaged parcels. Hence, we highly recommend trackable registered postage service or a reliable courier service.

4. Goods damaged due to buyers' use or negligence will not be accepted for refund.

5. Customers with unsuccessful refunds will be mailed back to the buyer. For help, please email [enquiry@pantheonsilver.com](mailto:enquiry@pantheonsilver.com). For full details, visit <http://pantheonsilver.com/pages/returns-policy>

RETURNS DEPT c/o PANTHEON

9 JALAN SINAR BINTANG

SINGAPORE 509239

FOR OFFICIAL USE:

DATE OF RECEIPT:  
REFUND STATUS:

REFUND ORDER:  
PERSON-IN-CHARGE: